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# **VISION**

A united world where children are free from suffering, poverty, exploitation, fear, and oppression. Where children are aware of their fundamental human rights.



## **MISSION**

The Christina Noble Children's Foundation is dedicated to serving the physical, medical, educational, and emotional needs of vulnerable children. We believe that every child deserves love, respect, and freedom from all forms of exploitation. We establish long-term relationships with the children we support and empower them to live happy, emotionally rich, and independent lives.



# **VALUES**

Our values represent our beliefs and guide how we behave. They are love, compassion, respect, honesty, and integrity.



#### **HELENITA NOBLE**

2019 was a remarkable milestone for CNCF as we celebrated 30 years of giving children back their childhood through the provision of crucial holistic grass roots humanitarian services to disadvantaged populations in Vietnam and Mongolia, who have been profoundly impacted by generations of poverty, and which our foundation works tirelessly to end by restoring dignity and independence to the children and people of these communities

CNCF's 30th year is a testament to the commitment our founder Christina Noble made all those years ago and the values and guiding principles she has left us with and which we vehemently adhere to today; in that we must do whatever is necessary and without compromise if we are to remain steady and stern in our commitment to help the most vulnerable members of society and always with the respect and dignity for each child as an individual and always within the context of their communities wherever possible. The children, the children, the children - must always - come first above all else. This remains

our Foundation's guiding light. Likewise, it is the resilience of the children who too remain a daily example and inspiration to us all and what it truly means to have courage, strength and tenacity. They are the fuel that has driven CNCF for the last three decades and why today we remain operating and will continue to do for at least another 30 years, - and longer while a need remains.

We are humbled and proud to now be a third generation family in-service to others. As a family we believe this is our life-purpose and we remain honored to follow in the footsteps of my Mother who started so much, for so many, with so very little 30 years ago. A truly inspiring legacy to be entrusted with and one which comes with great responsibility.

Our own hope remains that by continuing to show our own staunch commitment in continuing Christina's life's work, that this instils a confidence and a deep-rooted belief in all of our stakeholders and none more so than the Children themselves, - that we and future generations of the Noble family, will always, respect and honour the trust invested in to us by so many.

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Ordinarily, not a Foundation for ceremony of grandeur, we did acknowledge our 30 years and ended 2019 with a gala event in Vietnam and where it all started for Christina and her Foundation in 1989. Appropriately named 'A Celebration of the Human Spirit' we though it a fitting acknowledgment in honour of Christina, who herself was a child born in to abject poverty and experienced a life of living on the streets, and the many hundreds of thousands of children who have graduated from our Foundation and gone on to become independent well-rounded adults with families of their own having broken the cycle of poverty they were born into.

Thank you to our event sponsors and our global community who made such sterling efforts to come together to make this event such a magical and memorable occasion in the Foundation's history. We remain truly humbled by such acknowledgments and magnificent efforts of kindness and contribution.

Thank you to our board directors, donors, partners, supporters and our amazing volunteers past and present and especially our teams in the field who work tirelessly for the children and their communities which we serve. We truly salute you all.

It's only as a collective can we be the light for the Children and restore the Childhood that they are entitled to and which they deserve. In 2019, we remained committed to focusing on long term sustainability by enabling the children and their communities to become self-sufficient with long term objectives to help lift them out of poverty permanently and thus breaking the cycle for future generations. I am pleased to present our 2019 report which I hope you will find inspiring and will encourage you to support our still critically needed work with the children and their communities that we are blessed to serve.

#### MESSAGE FROM INTERNATIONAL BOARD CHAIRMAN

MARK DEVADASON



As Chair of the International Board of CNCF, it is my privilege to see first-hand the impacts of the Christina Noble Children's Foundation each and every year. 2019, in particular, was a pivotal and landmark year for the Foundation with many activities taken place in celebration of thirty impactful years of work by Christina, her family and our wonderful staff and volunteers over the decades.

Thanks to our hard-working international board, we continue to make progress enhancing our governance and ensuring consistent best practise across all areas of operations, finance and legal.

I extend my gratitude to all of our donors, corporate sponsors, our child sponsors; to Helenita, Tom and our wonderful staff and volunteers. I also want to congratulate Christina for 30 brilliant years of leadership and inspiration. You are the reason we all, in our own ways, commit to the health, education, and well-being of the children in our care.



## MESSAGE FROM DIRECTOR OF OPERATIONS VIETNAM

#### **TRINH SON**

From the first day Christina Noble arrived in Vietnam 1989, she started down a path of humanitarian work serving the vulnerable children of Vietnam. This year marked CNCF's 30 years of providing life-transforming services to these children, in which the CNCF Global team came together to acknowledge the wonderful work of Christina and especially our inspiring children, who have overcome much adversity to become independent and successful individuals. The 30th vear anniversary was particularly meaningful to the CNCF Vietnam team as some of us had shared the memories of working alongside Christina from the very first days of the Foundation.

The entire team at the Vietnam Operations Centre has always been, and remains, dedicated to providing high quality and comprehensive services to the children. In 2019, we continued to focus on our core areas of education, healthcare and community development, bringing significant impacts to the lives of many children in need.

Resilience and adaptability are core components that we integrate into all projects and activities at CNCF, making meaningful impacts to the lives of the children and communities we serve. First and foremost, CNCF's top priority is always a sustainable, bright future for the children.

## MESSAGE FROM DIRECTOR OF OPERATIONS MONGOLIA

#### THOMAS NOBLE

With each year I work with my grandmother's Foundation I am overwhelmed by the beautiful children that we care for and the incredible capacity that they have within them to overcome such horrific childhood experiences.

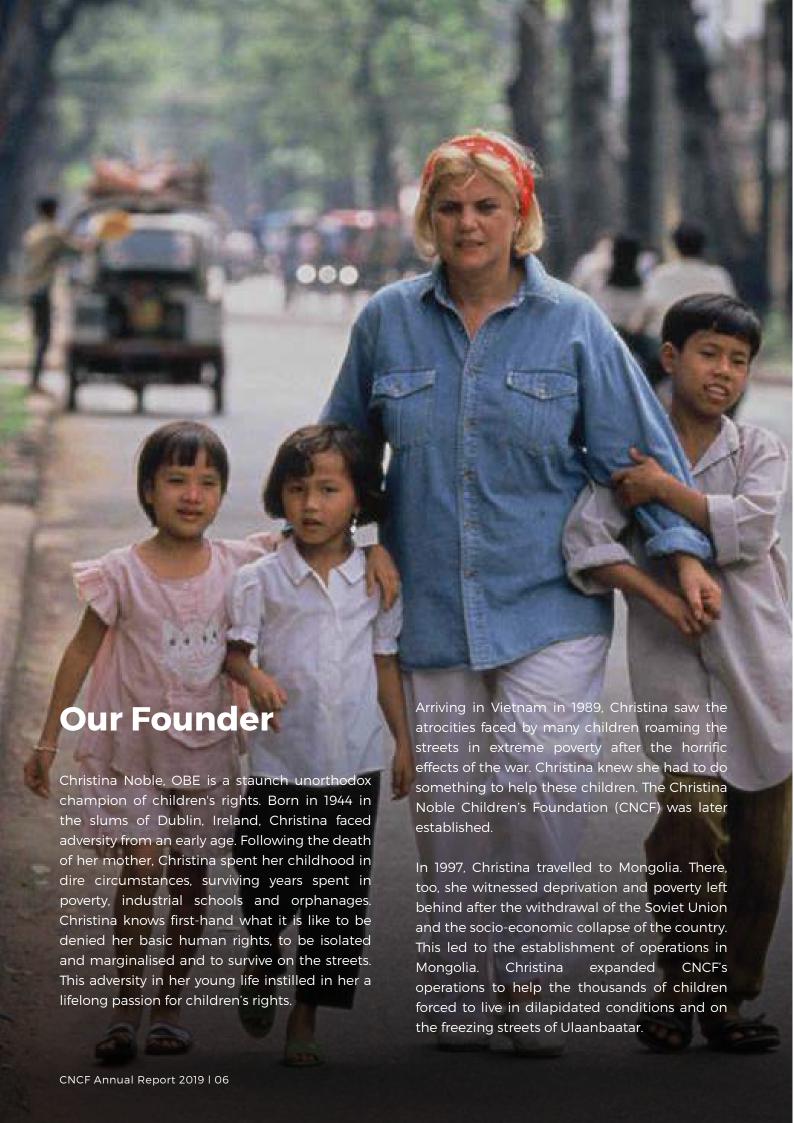
For children who have often experienced the worst of humanity it is not surprising that the process of healing and rebuilding trust in an adult world which has previously caused them so much sadness can often take time and reauires а great deal of patience. unconditional love, and understanding from those around them. Our team is dedicated to serving each child's individual needs and helping them to establish new beliefs and patterns of thinking and behaviour that enable and empower many of these special young people to break their psychological chains and go on to live emotionally stable and independent lives.

Mongolia as a nation is at an incredibly precarious time in its development. It now faces a situation where its capital Ulaanbaatar has 1.4 million residents, even though the city was originally designed and engineered to support a mere 400,000. This immense overpopulation and its subsequent large-scale unemployment are at the root of many systemic and often incredibly complex societal dysfunctions.



Alcoholism, domestic violence, child abuse and neglect, and families living in extreme destitution are just some of the many saddening and desperate realities that face our staff and social workers every day, as many residents of the ger district communities struggle to survive with very little support and scarce opportunities.

Yet while our team in Mongolia is extremely dedicated to creating real and lasting change in the lives of these beautiful children, the practical reality is that without your support there is very little we could actually do. We are all very much on this journey together and it is only through your caring and compassion combined with our team's hard work and diligence on the ground that our shared commitment to humanity can be realised, and we can continue the Foundation's vitally important work of giving children back their childhoods.







#### **OUR HISTORY**

The Christina Noble Children's Foundation (CNCF) was established in 1991 in Ho Chi Minh City, followed by the launch of Mongolia Operations Centre in Ulaanbaatar in 1997.

CNCF is one of the longest serving NGOs in Vietnam and Mongolia. The Foundation's unwavering efforts to highlight the plight of the children globally, has assisted in motivating social change in Vietnam and Mongolia and has in turn promoted the need for cross cultural understanding and changes in attitudes towards and services provided to street and working children.

Since its inception, the Christina Noble's Children Foundation has established over 169 projects providing humanitarian services to vulnerable children and their families, assisting more than 900.000 children.



#### **HOLISTIC**

CNCF's holistic approach to childhood development is at the core of our work and inspires a depth of care that goes beyond the fulfilment of basic physical needs. Our programmes are designed to nurture young people in a way that recognises them as individuals requiring unique levels of care, both physical and emotional, and values their very special human spirit.



#### **GRASS-ROOTS**

CNCF's programmes address poverty at a grassroots level with a long-term focus on providing a nurturing and stimulating environment for all round personal development. CNCF works at the coalface in the extreme and dire circumstances the vulnerable children and families in our care experience. We remain on the ground to ensure every child has access to critical, high quality care by providing residential and outreach support to all those in need.





## WHERE WE WORK

When Christina Noble first arrived in Vietnam, the lasting effects of the Vietnam War on the population were still significantly impacting the population. Today, approximately 9 million people in Vietnam still live in poverty and nearly 2 million children are exploited in the child labour market. In many parts of the country, the infrastructure and public services remain undeveloped, creating a great need for holistic support to vulnerable children and their families.

Mongolia faces similar challenges, with close to a million people living in extreme poverty. Thousands of children are forced to live in untenable conditions, denied education and work long hours to support themselves and their families. In Mongolia, like in Vietnam, CNCF provides these children and families with the tools they need to become self-sufficient and improve their lives.



CNCF is a British Registered Charity licenced to operate as a foreign NGO in Vietnam and Mongolia. Our administration head office is located in Hong Kong and we have partner fundraising and child sponsorship administration offices in Australia, France, Ireland, Italy New Zealand (managed by our Australia office), United Arab Emirates, the United States and the United Kingdom.







**MONGOLIA** 



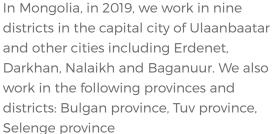
#### **VIETNAM**

In Vietnam, In 2019, we worked in Ho Chi Minh City and the following provices:

Dong Nai Ben Tre Tay Ninh Ca Mau

Dong Thap Lam Dong

Vinh Long Kien Giang Long An



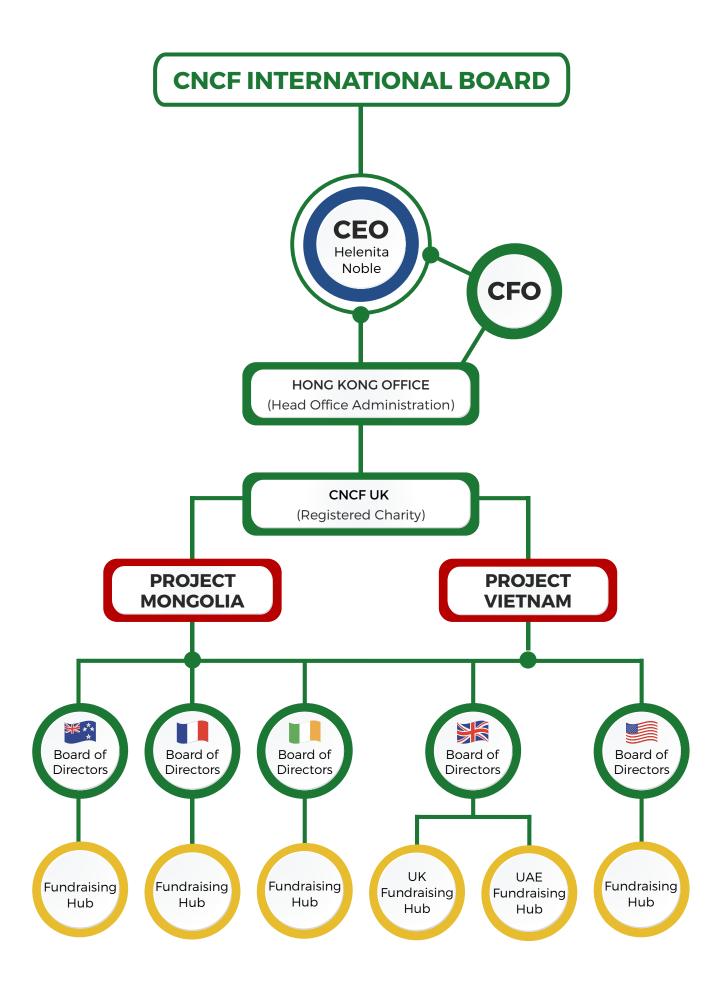




CNCF provides humanitarian assistance to populations in Vietnam and Mongolia that have been profoundly affected by years of poverty and deprivation by providing critical support in the 3 vital areas: Healthcare, Education and Community Development. Through our work, CNCF aims to achieve the UN's Sustainable Development Goals for a better and more sustainable future for all, especially the children.

Our programmes in Vietnam and Mongolia seek to protect underprivileged children, those at risk of abuse, exploitation, trafficking while ensuring these children have access to education, healthcare and psycho-social support and broad opportunities to maximise their potential. We operate within the context of the family and the community whenever possible, and always with love and respect for the dignity of each child as an individual.

To date, **over 1,000,000** children and their families have been impacted by CNCF's work. Moving forward, CNCF aims to continue delivering our life-saving service and seek out strategic opportunities for expansion and growth. In addition, we hope that our facilities and programmes can continue to serve as models of high-quality, comprehensive social service in the countries in which we operate.



#### **OUR IMPACT IN 2019**

In 2019, CNCF continued to strategically focus on supporting the eradication of global poverty, creating accessible opportunities for healthy development, providing inclusive and equitable quality education and reducing the inequalities within Vietnam and Mongolia.



of CNCF's education, healthcare and community development programmes





**13,558** TREATMENTS were provided through CNCF's Healthcare programmes



26,583 CHILDREN & ADULTS

were supported through CNCF's Community Development programmes



#### **OUR YEAR IN VIETNAM & MOGOLIA**



### COMMUNITY DEVELOPMENT

## 26,580 CHILDREN & FAMILIES

were supported with transportation, new ger homes, clean water, capital and community infrastructure constructions

#### 168 CHILDREN

received holistic support in CNCF's residential facilities

#### 14 CHILDREN

graduated from secondary, high school, universities, colleges, vocational programmes

74
LIFE SKILL
TRAININGS &
WORKSHOPS

were organised

**243**HOME VISITS

were conducted



#### **HEALTHCARE**

### **11,842** TREATMENTS

were provided by CNCF's Healthcare programmes

## 1,716 CHILDREN & ADULTS

received healthcare and/or medical assistance through CNCF's Healthcare Programmes

#### 112 HOME VISITS

were conducted to provide health check-ups at children's homes



#### **EDUCATION**

### 2,383 CHILDREN

were supported to enrol in early education, primary, secondary, high school, vocational programmes and higher education

#### 1,793 HOME VISITS

were conducted to children's homes

#### 312 CHILDREN

graduated from primary, secondary, high school, universities, colleges and vocational programmes

#### 737 CHILDREN

participated in CNCF's Arts, Music & Sports Programmes

## SUSTAINABLE DEVELOPMENT GOALS - SDGS

CNCF is contributing to the UN Sustainable Development Goals, in particular the goals listed below













#### **AWARDS LIST 2019**

CNCF is proud of the work we do in Vietnam and Mongolia. Our outstanding programmes and contributions to be recognised with numerous awards, including the following:

**Certificate of Merit from Dong Nai Province People's Committee** for excellent Achievement in external affairs from 2014 – 2018

**Certificate of Merit from Dong Nai Province People's Committee** for excellent achievement in social welfare work in Dong Thap Province in 2019

**Certificate of Merit from People's Committee of Ho Chi Minh City** for positive contribution
and effective implementation for humanitarian
programmes and projects in Ho Chi Minh City
for many continuous years

#### **Certificate of Merit from People's Committee**

of Chau Thanh, Long An Province for the contribution and financial assistance to social work

implementation in Chau Thanh, Long An in 2017

#### **Certificate of Merit from People's Committee of**

Dong Thap Province for CNCF's excellent contribution in social affairs in Dong Thap Province in 2019

CNCF Mongolia awarded with the, "Honour of Dedication to People" award by the Family, Child and Youth Development Department of Ulaanbaatar City

CNCF Mongolia Junior psychologist Munkhsukh and Guard Tuvshinbayar awarded with, **"Medal of Children"** by the Family, Child and Youth Development Agency of Mongolia

CNCF Mongolia kindergarten teacher

Davaasuren, and assistant teacher, Solongotuya,
awarded with, "Best Youth of the Year" by the
Family, Child and Youth Development
Department of Ulaanbaatar city

CNCF Mongolia psychologist Ariunjargal, Child Protection Specialist Naranbaatar and Physician Dashbal were awarded with **"Best Youth"** by the Mongolian Association of Youth

CNCF Bakery teacher Delgermaa awarded with, **"Educator and Carer of Youth"** by the Mongolian Association of Youth

CNCF Mongolia Art Teacher Altansukh Purevdorj Awarded the **"Best Youth Worker Medal"** - from the Mongolian Youth Association.

See full CNCF Awards list here.







#### **Sunshine School**

Located in Ho Chi Minh city, Vietnam, CNCF's Sunshine School provides children from disadvantaged backgrounds with free, holistic primary education and social development opportunities, enabling children who would otherwise not have access to education to enrol in school.



374 **COUNSELLING STUDENTS SESSIONS** 

85% achieved 'Good'

**HOME VISITS** 

248

were organised

were conducted

academic results

For more information, see CNCF's Sunshine School Annual Report here.

#### **Education Scholarship Programme**

Through CNCF's Education Scholarship Programme in Vietnam and Mongolia, children and young adults receive scholarships to cover tuition fees and additional support to continue and pursue higher education. The financial support enables young people to further their education, increasing their opportunities in the labour market and supporting them to reach their full potential.



**STUDENTS** were supported through the Education Scholarship Programme Vietnam & Mongolia

For more information, see CNCF's Education Scholarship Programme Annual Report here.









#### Child **Sponsorship Programme**

CNCF's Child Sponsorship Programme provides children and young adults in Vietnam and Mongolia, who are living in extreme poverty and are in critical need of financial support to enrol in school, with access to education through the provision of monthly financial sponsorships. The Programme connects children and their families to people from around the world who want to be part of a rewarding journey to create lasting change in the lives of those most in need.

For more information, see CNCF's Child Sponsorship Programme Annual Report here.



**STUDENTS** graduated from primary school, secondary school, high school, intermediate, university and college



were supported through the CNCF's Child Sponsorship Programme

**STUDENTS** 



graduated from primary school, secondary school, high school, university, college and vocational programmes

**STUDENTS** 



**STUDENTS & FAMILIES** 

received psychological support and counselling





## **Boys' Prison Education Programme**

The Boys' Prison Education Programme provides quality academic education, vocational classes and extracurricular activities to the boys entering Ulaanbaatar's Boys' Prison, whose majority have committed poverty-related petty crimes, providing them with the tools to lead independent and self-sufficient lives and ultimately break the cycle of poverty upon their release.

78 YOUNG PEOPLE entered the Boys' Prison

#### 63 STUDENTS

attended curriculum-based schooling

#### 24 STUDENTS

graduated from CNCF bakery vocational classes

#### 15 STUDENTS

passed exam and were able to move up to the next grade

#### O2 STUDENTS

passed their university entrance exams

For more information, see CNCF's Boys' Prison Education Programme Annual Report here.







#### **Blue Skies Kindergarten**

The Blue Skies Kindergarten is located in CNCF's Blue Skies Ger Village in Mongolia's capital city Ulaanbaatar, and remains the only free kindergarten in the local district providing holistic educational, emotional and healthcare support to vulnerable children residing in the surrounding districts and young children at the Blue Skies Ger Village.



For more information, see CNCF's Blue Skies Kindergarten Programme Annual Report here.

#### Son Ca Kindergarten

The Son Ca Kindergarten, located in CNCF's Sunshine Social and Medical Centre, provides support to preschool children (ages 3 to 5) from the local community and children living in the Sunshine Social and Medical Centre's Hoa Mi Nightingale Unit, enabling children's parents or guardians to attend or seek out employment knowing that their children's needs are being met in a safe and loving environment.

For more information, see CNCF's Sunshine Social and Medical Centre Programme Annual Report here.







#### Arts & Music Programmes



551 STUDENTS

participated in CNCF's Arts & Music programme

Through CNCF's Arts & Music Programme, children are empowered to build self-esteem, self-confidence and social skills; explore their imagination and creativity; and develop into happy, fulfilled and expressive young adults. By exploring their imaginations and expressing themselves creatively in a safe and supportive environment, our young people are enabled to develop positive mindsets and grow holistically.

For more information, see CNCF's Arts & Music Programme Annual Report here.



244 STUDENTS participated in Art class



39 STUDENTS participated in Dance class



STUDENTS
participated in
Music class



55 STUDENTS participated in Art therapy



participated in Craft class

#### **Sports Programme**

CNCF's Sports Programme facilitates the overall health, wellbeing and social development of each child through the provision of sports classes including Taekwondo, Judo, swimming and cricket. The variety of sports activities enables our children to build self-esteem and self-confidence, enhance their physical health and develop social skills.



187
STUDENTS
participated in CNCF's
Sports Programme











**87 MEDALS**were awarded to
Taekwondo students
who participated in **3**international and **8**domestic tournaments



26 GOLD Medals

26 SILVER Medals

36 BRONZE

For more information, see CNCF's Sports Programme Annual Report here.

## DOPEBLEL Our Year In Healthcare Quality healthcare lays the foundation of each child's healthy growth and development. By ensuring that children regardless of their circumstances can obtain quality medical services, CNCF's Healthcare Programmes enable the young people to continue their education and develop into healthy and happy individuals. CNCF Annual Report 2019 | 22

#### **Sunshine Social** and Medical Centre

Established in 1991 in Ho Chi Minh City, Vietnam, CNCF's Sunshine Social and Medical Centre (SSMC) provides quality nutritional healthcare, care, physiotherapy-based rehabilitation, psychosocial care, preschool education and day care services to babies and children (age 0-6) who are orphans or come from impoverished families. The SSMC enables children to have the best start to life by providing an international standard of care through the Intensive Monitoring Unit (IMU) for children aged 0 to 2, and Residential Care Unit (RCU, Hoa Mi Nightingale Unit) for children aged 2 to 6, and Day Care Unit (Son Ca Songbird Unit).

For more information, see CNCF's Sunshine Social and Medical Centre Programme Annual Report here.



**CHILDREN** 

(ages 0 to 6) were cared for were cared for at IMU and RCU



**TREAMENTS** 

were provided at CNCF's outpatient clinic and during outreach trips



1,964 **PHYSIOTHERAPY SESSIONS** 

were provided to children





#### Healthcare **Programme** Mongolia

The Healthcare Programme in Mongolia provides the children in CNCF's programmes and disadvantaged and at-risk children of Mongolia with complimentary and professional medical check-ups, treatments, emergency care and healthcare trainings. By facilitating the development of our children and enable them to build strong, healthy bodies, CNCF is committed to giving them the safe foundation to grow and flourish in life.

For more information, see CNCF's Healthcare Programme Mongolia Annual Report here.

1,575 **CHILDREN AND ADULTS** 

> benefitted from the Healthcare Programme

3,101 **HEALTH CHECK-UPS** were conducted

**HEALTH TRAININGS AND WORKSHOPS** were organised for children







#### Medical Assistance Programme

CNCF's Medical Assistance Programme provides financial support to children from varied provinces in Vietnam who travel to Ho Chi Minh City for medical treatments, but are unable to afford urgent medical care. The financial assistance helps alleviate the family's burden of treatment costs, empowering the young people to overcome challenges and develop into healthy and educated adults.

For more information, see CNCF's Medical Assistance Programme Annual Report here.

#### Medical Exchange Programme

CNCF's Medical Exchange Programme in partner-ship with Operation Childlife and the Royal College of Surgeons in Ireland was established with an aim to bring world-class medical expertise to Vietnam in the form of medical delegations that assess difficult medical cases, and perform surgeries that were otherwise unavailable in Vietnam. The programme also brings key local Vietnamese medical staff to Ireland for intensive surgical training that they can apply in their home hospitals.

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41 CHILDREN received financial support for surgeries and treatments through CNCF's Medical Assistance Programme



**18 FAMILIES** received health guidance and counselling



40 CHILDREN
were referred to
the Medical Assistance
Programme by Children's Hospital No. 2 & 01 Child were referred
from CNCF's Sunshine School



**38** CHILDREN received medical consultations



**26 FAMILIES**underwent surgical
procedures by overseas paediatric surgical teams

#### O3 DELEGATIONS OF PAEDIATRIC SURGEONS

from Ireland and Bahrain travelled to Vietnam and performed complex life-saving paediatric surgeries

For more information, see CNCF's Medical Exchange Programme Annual Report here.

## OPERATION CHILDLIFE SURGEONS MONGOLIA





In May 2019, Dr Alan Mortell & Professor Brendon O'Hare, arrived in Mongolia's to provide medical care to children under the auspices of the Christina Noble Children's Foundation.

On their first day, the doctors arrived at Chingeltei District hospital, a predominately adult hospital that also provides elective surgery for older children and focuses on sick medical paediatric cases. Drs. Mortell and O'Hare visited the hospital's mixed ICU/HDU and were able to provide the hospital faculty with needed equipment. including а free-standing. functioning saturation monitor with 2 reusable probes, suitable for both adults and children. In the afternoon, the doctors visited UB Songdo, a private hospital, where they met with Dr. Bundan, the director of the hospital. Dr. Bundan provided insight into the structure of the Mongolian healthcare system, stating that only 3-4 % of the Mongolian population have private health insurance; those who can afford to do so pay the hospital directly.

Drs. Mortell and O'Hare met with Professor Enkhtur Shonkhuuz. Professor of Paediatrics, Critical Care Medicine and Director General of the National Center for Maternal and Child Health (the only publicly funded tertiary children's hospital in Mongolia) and other representatives of the hospital. Joining them from the Christina Noble Children's Foundation were Amaraa Bor, Regional Operations Manager; Bayartsetseg Luvsanbazar, Healthcare Program Manager; and Munkhtuul Togooch, Child Sponsorship Program Manager. The hospital representatives discussed possibility of working closely with the CNCF on several projects, including establishing a congenital heart disease surgical program, maturing their already existing oncology program, and collaborating with them in their neonatal surgery program.

Before their departure, the team visited the District 3 hospital, where they met with the head of the neurosurgery department (he is the only neurosurgeon at the hospital who provides paediatric neurosurgery). The District 3 hospital is home to the only dedicated neurosurgery program for all of Mongolia; however, they are short on necessary equipment for paediatric neurosurgery.



#### Blue Skies Ger Village

Located in Mongolia's Ulaanbaatar capital city, the aim of CNCF's Blue Skies Ger Village is to ensure a safe and caring home for children from adverse backgrounds, where they are cared for and nurtured, surrounded by friends and supportive adults. The Blue Skies Ger Village provides residential care, healthcare, psychological rehabilitation, academic education, vocational training, personal and life skills development and extracurricular activities, ensuring that every child can thrive and develop if given the foundation needed for their physical, emotional and intellectual development.





118
HOME VISITS
were conducted
to the children's
families



For more information, see CNCF's Blue Skies Ger Village Programme Annual Report here.



#### **Give-a-Ger Programme**

CNCF's Give-a-Ger Programme was established to provide homeless families or those living in inadequate housing with a safe ger (Mongolian home) of their own. Having adequate living conditions brings the comfort, security and warmth of a home to the children and their families, and restores their confidence, self-esteem and optimism of the parents while enabling the children to flourish and thrive academically and in life.

For more information, see CNCF's Give-a-Ger Programme Annual Report here.



**76** CHILDREN & FAMILIES benefited from new gers



**07 FAMILIES** were provided with a new ger



**PAMILIES**received financial support to repair their gers in preparation for winter



PROJECT VISITS
were conducted including 125
home visits and 66 land
preparation visits







#### **Sunshine Homes**

CNCF's Sunshine Home for Boys and Sunshine Home for Girls are safe havens for children from disadvantaged circumstances in Vietnam. At the Sunshine Homes, CNCF provides education, healthcare, nutritional support and social development opportunities for the boys and girls, enabling the children to develop knowledge, skills, self-confidence and strengths to lead independent and fulfilling lives.

For more information, see CNCF's Sunshine Homes Programme Annual Report here.



(ages 5 to 20) received holistic care at the Sunshine Homes











## Tay Ninh Residential Centre for Visually Impaired Children

Located in Tay Ninh Province, CNCF's Tay Ninh Residential Centre for Visually Impaired Children is the only facility in the province offering comprehensive care including residential care, nutrition support, healthcare, education, vocational training and recreational activities for children and young adults with visual impairments — an underserved and often overlooked population.

For more information, see CNCF's Tay Ninh Residential Centre for Visually Impaired Children Programme Annual Report here.

## 61 CHILDREN

received holistic support at CNCF's Tay Ninh Centre for Visually Impaired Children

#### 32 CHILDREN

attended rehabilitation classes

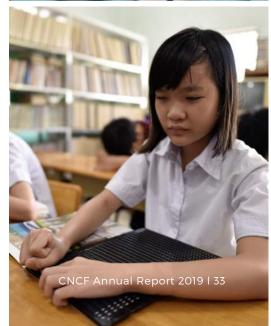
#### 35 CHILDREN

enrolled in mainstream education

#### 15 LIFE SKILL TRAININGS AND WORKSHOPS

were organised





#### Bicycle Support Programme

CNCF's Bicycle Support Programme in Vietnam was established to support children who are unable to afford safe and reliable transportation to school due to financial hardship. A bicycle is not only a transportation to and from school but a lifeline for a family, helping to improve a child's educational outcomes by increasing access to school and a family's economic outcomes by reducing transportation costs.

For more information, see CNCF's Bicycle Support Programme Annual Report here.



#### **Capital Projects**

CNCF's Capital Projects support communities in poor and rural areas of Vietnam, enabling access to healthcare, education, clean water, and capital through the provision of kindergartens; community recreational areas; water supply facilities including water tanks, water wells and water purification plants through the Rural Clean Water Programme; low-interest revolving loans through the Microfinance Loans Programme; and other facilities, enabling children and their families to reach their full ability to lift themselves out of poverty.

For more information, see CNCF's Capital Projects Annual Report here.



26,294
CHILDREN AND
YOUNG ADULTS

continued to benefit from CNCF's Capital Projects in 2019



\$ 28 FAMILIES

received microfinance loans to establish and expand their small businesses

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# YEARS

OF GIVING CHILDREN BACK THEIR CHILDHOOD 1989 - 2019

# CELEBRATING 3 Y EARS OF MAKING A DIFFERENCE

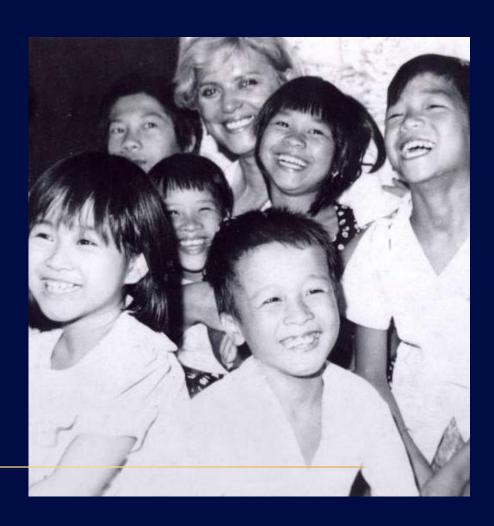
Our values and programmes reflect CNCF's vision of a united world where children are free from suffering, poverty, exploitation, fear and oppression. Celebrating 30 years of providing life-transforming programmes serving the physical, medical, educational and emotional needs of vulnerable children was a significant milestone in CNCF's history. 30 years of CNCF is not only a landmark, it symbolises 30 years of dedicated work and our commitments to bring long-term, sustainable change to the lives of the children of Vietnam and Mongolia.



Childhood is the very foundation of life and that is why I call this a Foundation as opposed to a

- Christina Noble -

Charity



# MESSAGE FROM FOUNDER CHRISTINA NOBLE

Clast- Nohl

The last 30 years have been beautiful; challenging to the core at times, but nonetheless, beautiful.

Over the past three decades, almost all of the Children that have come through our Foundation arrive to us like small broken birds; some more broken than others. To see so many fly away like soaring eagles, strong and independent, there truly is nothing more satisfying, more magical, more wonderful than this. This is how we measure our success at the Foundation and this is what inspires us all to continue our work for the little ones that continue to need our support. Our Foundation still operates 30 years on, because it is driven by love and respect for each child as an individual, and in return, the Children inspire us to keep going; their resilience of the human spirit is ours too.

It is true to say, I have experienced the very good, the very bad and the very ugly side of humanity through my 30 years of work with the Foundation and my own childhood. But above all else, what leaves the deepest impression on me is watching the little ones fight back despite their suffering; and always with such great courage and dignity, they are and always will be my heroes - the Children. It has been a rare privilege afforded to me in my life-time to serve them, I have learnt so much from them.

I first arrived in Vietnam in 1989 where I embarked on what was to be a most incredible journey in my life. Little did I know upon arriving in Saigon with just several hundred dollars in my pocket what lay ahead of me, after all I was merely, and many said quite foolishly at the time, following a reoccurring dream that compelled me to go to this post war-torn embargoed country in South East Asia. At this time, I had no NGO experience, no contacts and no funding at all to speak of. What I did have however was first-hand experience of what it was like to be a child living in extreme poverty and on the streets and what it felt like to be marginalised and isolated by my society and denied my most basic human rights. Then, I needed just one person, one kind person that could make a difference to me and my younger siblings. Eventually, I was to become that one person that I had wished for so long ago. I understand the depths of pain a Child feels, the breaking heart of a Child and how precious Childhood is. Childhood is the very Foundation of the beginning of life and that is why I called this a Foundation and not a charity.

I have been blessed that my own three children and my eldest grandchild made the decision to work alongside me over the years, they have unselfishly given most of their adulthood to be in-service of others and I remain very proud of what we have and continue to achieve as a third generation family.

Over the years our Foundation and the incredible teams and volunteers that have worked alongside us, have provided services to well over 1,000,000 people through education, health-care and community development programmes in Vietnam and Mongolia. We have given a voice and provided the tools and opportunities to impoverished children and their communities, so they too can become self-sufficient and contribute to their society, and we have vehemently sought recognition for their human rights.

Thank you to the many incredible people around the world that have shared this journey with me and my family and given themselves selflessly and so generously to our cause over these last 30 years. Thank you to the governments and people of Vietnam and Mongolia for taking us in to your hearts and supporting our humanitarian efforts on behalf of the communities that we work alongside.

Most of all, thank you to the Children, my heroes, for being my greatest inspiration over the past 30 years, you have all made me so incredibly proud and your determined smiles are etched in my heart forever.

I would do it all over again.

Bless you all. Mama Tina.





### **MILESTONES**

#### 1989 - 1999

1989 Christina starts her work rescuing children in crisis vulnerable to criminal gangs, prostitution, drugs, violence and trafficking

CNCF's flagship projects open: Sunshine Children's Social & Medical Centre and Sunshine School for street children.

Est. Child Sponsorship Programme, Education Scholarship and Emergency Family Assistance programme.

Est. Residential Sunshine Homes for the protection and safe-guarding of children, Arts, Music Sports Programmes, Capital Assistance Programmes in rural provinces of Southern Vietnam - Building & Equipping of Kindergartens, Primary Schools, Medical Stations, Water Sanitation, Bridges, Micro Finance Loans, Vocational Training, Youth Job Placement Programme

#### Est. CNCF Mongolia. 1997

Flagship Programme Blue Skies Ger Village for street and children at high risk of exploitation and trafficking and Mobile Night Health Clinic for street children (Mongolia)

Christina holds a press conference, on the infringement of human rights and abuse of children in detention centres. Sets a precedent by winning a court case against a Government official accused of physically beating children within a state detention centre

#### 1999 - 2009

Launch of the first Juvenile Prison Education Project in Ulaanbaatar, Mongolia. Partly as a result of Christina's campaigning the Mongolian Government introduce Proper Policing Policies for Children and a Children's Police Force introduced.

Christina partners with UNESCO on a purpose built residential facility designed to meet the needs of visually impaired children (VN), establishes Medical Assistance and Medical Exchange Programme –bringing world class surgeons to Vietnam to perform complex paediatric surgeries and sends Vietnamese medical teams to Ireland for training in hospitals.

Establishes Mother & Baby Clinic (MG), Blue Skies Kindergartens (MG), Child Sponsorship Programme Mongolia, Arts, Music, Sports Programme (VN). Launch of Fundraising offices registered in USA and UAE



#### 2009 - 2019

Establishes Tertiary Education Scholarship Programmes, Give A Ger - (providing traditional Mongolian homes to homeless families) Arts, Music, Sports Programmes (MG) Dental Clinic (MG)

'NOBLE' feature length film on Christina's life - wins 7 international awards

'In A House That Cease to Be' - critically acclaimed and wins award for Best Documentary 2019 (Ireland)

Helenita Noble becomes Chief Executive Officer of her Mother's Foundation

CNCF transitions to a sustainable independent NGO Foundation, governed by International Board.

Fundraising office registered in Italy

CNCF celebrated 30 years of providing life-saving services impacting the lives of well **over 1,000,000** children and adults across 169 projects implemented between 1989-2019.

#### 2019 and Beyond

Over the past 30 years, CNCF's humanitarian work across 169 programmes has impacted the lives of over one million vulnerable children and their communities. As the world evolves, so too does CNCF, now a third generation family foundation. CNCF's efforts to highlight children in need globally, continues to assist in motivating social change and reform. For a list of projects please visit www.cncf.org

### **OUR IMPACT SINCE 1989**

### IN VIETNAM

# OVER 44,000 CHILDREN have been supported

by CNCF's Education Programmes

#### **IN MONGOLIA**



by CNCF's Education Programmes



have benefited from CNCF's Healthcare Programmes



have benefited from CNCF's Healthcare
Programmes



have been supported by CNCF's Community

Development Programmes



have been supported by CNCF's Community

Development Programmes





#### HIGHLIGHTS OF AWARDS

#### **CHRISTINA NOBLE OBE**

**Albert Schweitzer** Humanitarian Award (USA)

**Belvedere Justice Award**. (Ireland)

**Conrad Hilton Award** for humanitarian Services. (USA)

Fellowship of the Faculty of Pediatrics for services to Child Health Care - Royal College of Physicians Ireland

**Gleitsman Foundation Award (USA)** 

**Honorary Citizenship** presented by the Prime Minister of Mongolia (MG)

**Honorary Fellowship of the Faculty of Nursing & Midwifery.** Royal College of Surgeons in Ireland

Honorary recognition by the President of Vietnam (VN)

Honourary recognition for Women's Development by Women's Union Vietnam (VN)

International Award for Women in Science ('RASIT') UNESCO Palace, (Lebanon)

**Medal for humanitarian contribution**. Ministry of Labour, Invalids and Social affairs (VN)

Officer of the Order of the British Empire (OBE) presented by His Royal Highness Prince Charles (UK)

'Order of Friendship Medal' from the President and people of Vietnam (VN)

**Order of Friendship Medal**' from the President and people of Mongolia (MG)

People of the Year Award (Ireland)

People of the Year Award (UK)

**Pride of Ireland Awards** - Life Time Achievement Award voted by the people of Ireland.

**Red Cross Award** – presented by the Prime Minister of Vietnam (VN)

**Tatler Woman of the Year**, Special Recognition Award (UK)

**The Allianz/Scoil Treasa Award** for Services to Education, presented by John Hume MEP (Northern Ireland)

**'The One'** International Humanitarian Award (Hong Kong)

**Time Magazine** (Europe) - One of '36 Inspiring Heroes of our World'

**UNESCO Medal** for Peace & Humanity (France)

**Woman of the Year** UK - Prudential Life Time Achievement Award (UK)

Christina Noble and her Foundation have received over 100 global awards and nominations for their unswerving dedication to children and their communities. For a full list-please visit www.cncf.org/awards-list.html

#### **HIGHLIGHTS OF AWARDS - CNCF**

#### **Vietnam**

Award For Outstanding Contribution to the People Of Ho Chi Minh City. Ho Chi Minh People's Committee

**Contribution to Child Protection, Care and Education Programme.** Department of Labour, Invalids and Social Affair Dong Nai Province.

**Excellent Performance For Disadvantaged Children - Flag Award.** Ministry of Labour, Invalids and Social Affairs

**Extraordinary Performance and Contribution to Humanitarian Social Services.** President of the People's Committee of Lam Dong Province.

**Gold Insignia Medal Of Ho Chi Minh City Vietnam** - Ho Chi Minh People's Committee

**Gold Medal of Appreciation in Promoting Understanding Between Nations.** People To People Ambassador Program. Ben Tre Province.

Great Contribution to the Act of Foreign Non-Governmental Organization Vietnam. Vietnam Government.

Outstanding Contribution to Construction of Kindergartens, Sponsorships and Support of Underprivileged Children. President Of The People's Committee Of Ben Tre Province

Medal For The Humanitarian Contribution for the Cause of Labour, Invalids And Social Affairs. Ministry Labour Invalid and Social Affairs.

**Outstanding Excellence For Children.** Ministry of Invalids and Social Affairs.

**Outstanding Medical Achievements and Contribution to The People of Vietnam.** Presented by The Prime Minister of Vietnam.

Red Cross Vietnam Medal - For Services To Disadvantaged Children. Red Cross Committee

**Significant Contribution to Charity Work and Sustainable Development.** Ho Chi Minh People's Committee And Union Of Friendship Orgatnisation

**Significant Contribution to the Act of Helping the Disabled Children and Orphans.** Vietnam Association In Support Of Disabled Children And Orphans.

**Surgery and Healthcare.** People's Committee Ho Chi Minh City.

**The Labour Order Medal;** a prestigious award and high recognition from the Vietnamese Government.

#### **Mongolia**

**"Best NGO 2018"** presented on behalf of the Mongolian Government by Youth Development Agency

**"Honour of Dedication to People"** Presented by Family, Child and Youth Development Department Mongolia

**375th Anniversary Medal.** Presented by the City Mayor Ulaanbaatar Mongolia

**90th Year Anniversary Medal of Children's Organisations.** Government of Mongolia

**Ulaanbaatar City Medal of Major NGO Cooperation.** 

Medal of Appreciation for Excellent Work for Development of Children Presented by Government Agency Family, Child and Youth Development Department Mongolia

**Excellent Cooperation medal.** General Court of Mongolia

**Gold medal.** Presented by Children's Development Center for dedicated service to children Mongolia

**Honorary Title of "Friends of Children: a True Charity Organization"** Presented by the Governor and Head of Council, Ulaanbaatar Mongolia

**Honour for outstanding humanitarian work.**Presented by the Mongolian National Committee.

# Celebration of the Human Spirit

The milestone was signified with the most important celebration of all. The party to rejoice with the incredible children of CNCF. The day included fun activities, games and food stalls. The Children's Anniversary Celebration was complete with music and dancing among our children and guests that had flown in from across the world for the events. The sheer happiness on the children's faces was apparent as they celebrated all of their achievements and how far they'd come. This was an exceptional day of unity and joy for the children of CNCF Mongolia and Vietnam.

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# 30<sup>th</sup> Anniversary **Gala Ball**

The week ended with the CNCF's Landmark 30th Anniversary Celebration Gala Ball at the InterContinental Hotel on Saturday 9th November 2019. Attended by 530 guests the theme of the gala was a "A Celebration of the Human Spirit" emphasising the resilience, potential and hope that Christina saw in herself and sees in every child.

The highlight of the event was the inspiring and captivating performances of song and dance by CNCF Vietnam and Mongolia children, who united for the first time in the Foundation's history to perform together. They lit up the ballroom with their brilliant smiles, and their outstanding, moving performances brought many to tears of pride and joy.

Throughout the night both silent and live auctions were held, along with a live pledge to raise funds for the continued and critical work of the foundation ensuring every child is given back their childhood.





### **TESTIMONIALS**

"CNCF is about hope, love, smiles, and belief that, out of pains and sorrows and the illest fortunes imaginable, life can get just that bit better. CNCF does all this and more. The Foundation provides a core that not only improves children's lives through medical care and education but teaches life skills, music, dance, and arts. Most of CNCF's project names start with the word 'Sunshine' as the bright light shone on the children, providing the love, safety, and security to those with very little, for them to develop into well-adjusted young adults. I've had the honour of working with the special team at CNCF in HCMC for the last 3.5 years. Each time I visit I feel blessed, humbled, and deeply honoured that I know such wonderful people. And it started with the most special of all ... Christina Noble. I salute you all."

Her Majesty's British Consul General to Vietnam, Mr. Ian Gibbons MBE

"I would like to congratulate CNCF for your great work and success in transforming the lives of the most vulnerable children and families in Vietnam. As a proud partner of CNCF, I have no doubt that the on-going support from CNCF will continue to empower and nurture children, especially those in need of physical, emotional, educational, and medical support. On behalf of MOLISA, I would like to say thank you very much for your tireless efforts, in cooperating with the Government of Vietnam in general and MOLISA in particular, to not just help our disadvantaged children but also contribute to the sustainable development of Vietnam. MOLISA is committed to closely work with CNCF towards our common goals to protect the rights of children in Vietnam."

The Ministry of Labour - Invalids and Social Affairs Vietnam







"Congratulations to the Christina Noble Children's Foundation on 30 years of dedication supporting vulnerable children. The Australian Embassy and Consulate-General in Vietnam applaud your mission for a united world with access for healthcare and education."

Her Excellency, the Australian Ambassador to Vietnam, Ms. Robyn Mudie, and Australian Consul General to Vietnam, Ms. Julianne Cowley

"On the occasion of the 30th Anniversary of Christina Noble Children's Foundation. I would like to extend our warmest congratulations and best wishes to Christina Noble OBE and her Foundation. Over the past 30 years, thanks to you and your Foundation's dedication to improving the safety and well-being of children in need of care and protection, thousands of impoverished children have been provided with shelter. education, healthcare, and love. I take this opportunity to express our profound thanks for your tireless efforts to change the lives of thousands of Vietnamese disadvantaged children and help them realise and live their dreams."

**Ambassador of Vietnam United Kingdom** 

"The Christina Noble Children's Foundation has been working in very sensitive yet very important sectors to create sustainability through their Healthcare, Education and Community Development programmes to help children and families in the most vulnerable communities. Their first and foremost priority is always child protection, which set them as a role model in Mongolia. On behalf of the Government and the People of Mongolia, it is my honour to congratulate and express gratefulness toward Mrs Christina Noble and her Foundation on their dedicated humanitarian services in the last 22 years in Mongolia and wish them many more successful chapters in the future."

Oyundari Navaanyunden, Head of Human Rights Commission and Member of Parliament - Mongolia

"Congratulations on the 30th anniversary of the Christina Noble Children's Foundation, and in particular to Christina Noble whose life and story demonstrate her resolve to make a difference in others' lives, and have inspired many others to do the same. Wishing you every success with your future endeavours."

His Excellency, The Irish Ambassador To Vietnam, Mr. John Mc Cullagh "It is my privilege to express my sincere gratitude to the Christina Noble Children's Foundation (CNCF) on behalf of the children and the government of Mongolia. CNCF has been working on the frontline of marginalized societies helping the most vulnerable and disadvantaged children and their families by providing them healthcare, housing, education, and even psychological support. The uniqueness of CNCF is that they have great respect for the children and their families, and that they genuinely take a child as an individual and their work is more on a grassroots level than the other organizations in Mongolia. We would like to congratulate on the tremendous impact that you have had in the last 30 years in human life and wishing you greater success in working with children and the community."

#### His Excellency, the Mongolian Ambassador To Vietnam, Dash Bilegdorj

"CNCF has been doing wonderful work with transformative impact on the lives of millions of children and families in Vietnam and Mongolia by providing healthcare and education for vulnerable children while assisting homeless families with the most basic necessities. During my visit to Blue Skies Ger Village, I met so many children who are either orphaned or lack care from their families. Despite suffering from heart-breaking events at a very young age, they have now thrived thanks to CNCF's love, care, and attention that they always deserve. I sincerely wish Christina and The Foundation many more successes in the future."

#### Her Majesty's British Ambassador to Mongolia, Philip Malone

"Operation Childlife congratulates Christina Noble OBE and her Foundation's incredible 30 Years of humanitarian impact."

#### **Operation Childlife (IR)**

"Wednesday Afternoon Golf Society (WAGS) has been privileged to work with and support Christina, the wonderful people and amazing children at CNCF. Congratulations on turning 30!"

Wednesday Afternoon
Golf Society - WAGS (HK)

"St.James's Place Wealth Management congratulates Christina Noble OBE and her Foundation's incredible 30 Years of humanitarian impact."

### St.James's Place Wealth Management (HK)

"The Sovereign Art Foundation is proud to support the Christina Noble Children's Foundation."

#### **Sovereign Art Foundation (HK)**

"Congratulations Christina and CNCF on reaching an outstanding 30 Years of Giving Children back their Childhood."

#### GAP (VN)

### **ACKNOWLEDGEMENT**

THANK YOU TO ALL OF OUR EVENT SPONSOR AND THOSE WHO KINDLY SUPPORTED WITH GIFT-IN KIND AND GIFT-IN-TIME. VERY SPECIAL THANK YOU TO WINNIE LAM, EVENT COMMITTEE, OUR INCREDIBLE VOLUNTEERS, AND TO ALL THOSE WHO ATTENDED ON THE NIGHT. TO ALL OUR EVENT ATTENDEES THAT MADE OUR 30TH YEAR EVENT SO SPECIAL.

#### **Event Sponsors**

Alchemy Allen & Overy Bremont

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Heineken

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Wine Cellar

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Sovereign Arts Foundation

St. James Place Wealth

Management

StrawMe

The Deck

The Executive Centre

Thea Clinic Vietnam

Wednesday Afternoon

Golf Society (WAGS)

**Individuals** 

Amaraa Borr Andrew and

Tiggy Morrison-Corley

Anna Craven

AnneMarie Ryan

Bert Weatherall

Bev Pearce Smith

Brian Moss

Bridget Byrne

Bui Thi Viet Trinh

Bui Tuan Vu

Carmel Armstrong

Chi Nguyen

Christina Yu

Colin Marc Miranda

Dalai

David Solk

Dominic Scriven

Dong Khoi

Dr. Brendan O'Hare

Dr. Hind Zaidan

Dr. Paul Oslizlok

Dr. Talal Almayman

Dr. Truc Nguyen

Dror Lam

Emma Brown

Florence DoHuu

Fred Wiss

Gary Kemp

Hanh Edgebrook

Huong Hoang

lan & Karen Gibbons

Jami<u>e Rousell</u>

Jane Barrell

Jean Murtagh

Jennifer Scheller

Jonny Edgebrook

Ken Atkinson Lan Banham Lawson Johnston

Le Anh Tho

Le Van Nghia

Les Blair

Mai Anh

Marcus Evans

Maricel HarrisMarie Moyles

Mark Duffus

Michael Robinson

Michele de Albert

Nadia Harilela

Nam Ouan

Naranbaatar

Natalie Fairlie

Nguyen Le Phu Thinh Nick Foxall

Professor Fabio Bartoli

Professor Fabio Bartoli

Professor Mark Redmond

Professor Mark Ryan
Professor Martin Corbally

Ouven D. Pham

Quy 011 L

Réhahn

Ronald Hartsuiker

Shana Trang Shane Fairlie

Simon Robinson

Stephen and

Helen Warwick

Stuart Palmer

Tom Ward

Ven & Melanie Tan

Warren Weener

Winnie Lam

#### Performers

Cuban Living

Ms. Emma Brown

Ms. Hong Nhung

Saigon Swing Cats





















BRITISH BUSINESS GROUP VIETNAM























HEIDRICK & STRUGGLES



ALCHEMY.













































# YEARS

of giving children back their childhood 1989 – 2019



TOCHILDREN



Every employee and volunteer is required to read and sign our Child Protection Policies, which are part of their employment contract with CNCF. These policies are also covered extensively in the orientation programme. All CNCF members are made aware of the actions they should take if they have concerns about child safety. All staff, from the top level to those working on the frontlines (including board members, managers, programme staff, volunteers, and interns) are encouraged to report evidence of misconduct to the Board of Management.



CNCF is committed to transparency, and we welcome visitors to observe our work first hand. All visitors are required to sign terms and conditions before visits are confirmed, and visitors on-site are accompanied by authorised CNCF management staff at all times.



To protect our children, visitors and volunteers are not permitted to take photographs unless approved by authorised CNCF management. In addition, no images of our children may be made public without consent of CNCF. Images of our children and other beneficiaries cannot be disseminated if they interfere with a person's rights, privacy, bodily integrity, or dignity.



When funds are provided to local partner organisations, we rigorously monitor all expenditures: Budget control is assigned to the accountant, project managers, and finance manager. Partners are required to send monthly financial reports along with all supporting documents, invoices, and receipts. The accountant makes sure all financial disbursements by partners are correct and match the project budget and provides a complete budget analysis to the finance manager and project managers for review.



#### **Donations**

We are committed to transparency with all our donors. Thus, we provide details on how we spend the funds we receive and how we use in-kind gifts. We are proud of the progress our children and communities make and thus endeavour to share stories with our supporters and partners. However, we always ensure the privacy of our children and their communities is respected. We have an open-door policy that allows members of our community to drop by our offices at any time during business hours so they can talk to our team members and learn more about our work and our administration.

We do not work with or accept resources from partners whose products, practices, or ethics conflict with our values. While we are grateful for every single donation, we do not accept donations of clothes or toys that are not in good condition and not fit for use. When we are fortunate enough to receive more than what we require at any one time for the children, with the donors' consent we donate any surplus gifts, toys, and clothes to local underfunded state orphanages and centres.



#### **ACCOUNTABILITY TO OUR PROGRAMMES**

CNCF takes an inclusive approach to the process of evaluation, encouraging active participation of all stakeholders in the project/program evaluation process. Key participants in this process include, CNCF project management staff, local partners, project staff, CNCF children and their parents/guardians (direct and indirect beneficiaries) ensuring and inclusive multifaceted approaches to ensuring the best quality of care. Our approach of inclusivity ensures varied and innovative viewpoints which allows knowledge and skills sharing, innovative approaches and ideas, strengthening the evaluation capacity among all stakeholders.

We also combine process assessment and impact evaluation. We assess both policies and management challenges, results and the effectiveness of existing projects. This comprehensive approach allows us to track challenges found in programme delivery and operations enabling us to identify and remedy problems at an early stage and mitigate future challenges. These measures also support innovative changes and adaptation to programmes based on needs within the community. We measure impact using both qualitative and quantitative metrics.

# ACCOUNTABILITY TO OUR PARTNERS & SUPPORTERS

CNCF maintains high levels of accountability and transparency in our operations and we adhere to strict evaluation and reporting procedures. Semi annual and annual project reports are distributed to our partners and annual project reports are accessible by the public on our website.



In 2019, to deliver our project services, fundraise, maintain profile and operate in accordance with good governance, our Foundation relied on (452) people; staff, volunteers and interns. 129 staff and 73 volunteers and interns in our operational projects and office in Vietnam; and 88 staff and 17 volunteers and interns in our operational projects and office in Mongolia. We had 22 staff and 123 volunteers and interns in CNCF fundraising partner offices; 45 non-executive (voluntary) Directors who serve on the head CNCF International Board and 7 respective global fundraising boards who operate under their own legal jurisdictions. CNCF UAE is governed by the CNCF UK Board.









### HIRING PERSONNEL

The first step in keeping our children safe is ensuring that all those who work and volunteer with our Foundation meet our professional standards. Our employee recruitment process includes extensive vetting of all prospective hires. We have stringent volunteer selection procedures consisting of several rounds of applications and interviews, with probation periods in place to ensure suitability.

### WORK-LIFE BALANCE AND WORKPLACE FLEXIBILITY

We encourage a healthy work-life balance, and where possible, we offer our staff flexibility in the way they work, including location-free work places and flexible working hours. Of course, this is not always possible for teams that work directly at a grassroots level. We continue to make a conscious effort to enhance collaboration between all teams to increase creativity and learning.

"There's a Vietnamese proverb: 'One piece of food while hungry equals a big box of food while full.' The practical and meaningful support from CNCF during their challenging times is not only soothing people's empty stomachs for a little while, but also relieving souls for a long time. Thanks to the Foundation, I can spread love and happiness to many families in rough living conditions."

Huong Bui
CNCF Health Care and Medical Projects
Coordinator, Vietnam



## TRAINING AND DEVELOPMENT

At CNCF, an important component of our capacity building effort is training and development of our staff. In addition to formal external training, we also promote a culture of learning internally so our staff can develop together as one team. Each staff member sets personal and professional objectives, which are assessed during mid-term appraisals and annual reviews with their line managers and the Director of Operations. All staff, volunteers, and interns who work directly with children attend orientation programmes that cover topics such as child protection, cultural sensitivity, safety, play and behaviour therapy. In addition, training for volunteers and interns includes a combination of on-the-job-training, observation, and mentoring. All volunteers and interns work closely with and are monitored by the Volunteer Coordinator or Programme Managers.

# EQUAL OPPORTUNITY AND DIVERSITY

Our global team is diverse and includes people of different backgrounds, including: Vietnamese, American, Mongolian, Australian. British. Belgium, Chinese, French, German, Indian, Italian, Irish, Pakistani, New Zealand, Saudi Arabia, Scandinavian, Spanish, and Syrian. In our Vietnam and Mongolia operations, 97% of our staff are local nationals. We recognise that hiring locally benefits the communities we work in and provides us with a better understanding of the people's needs. We also believe that localising the local leadership of the Foundation and utilising the talent of our local staff makes our Foundation and our impact in the community more sustainable. We encourage people with physical disabilities and CNCF graduates from our programmes to apply for employment positions within our Foundation.



### **OUR PEOPLE'S TESTIMONIALS**

"One of the highlights of the programme is that we care for each child's needs and the root causes of their issues. Many children come to the Boys' Prison with no prior experience of schooling. Our programme is dedicated to helping them as individuals by believing in each of them. We provide a positive and safe environment for them and encourage them to study and prepare for their journeys in life. Soon after they start their classes with the teachers, they show curiosity and commitment to continue their studies. They're also exposed to something totally different from what they experienced before, which helps make them who they are in the future."

Tungalag Damdinsuren, CNCF Boys' Prison Education Programme Manager, Mongolia

"Health is one of the core values for human beings; however, it is only available for those who are privileged to have access to care. CNCF's philosophy is to provide check-ups, basic treatments, and preventive care for the community. All our work is humanitarian based, and we offer healthcare opportunities for those who are living in a marginalised society. This makes our work unique and genuine. The majority of people we serve come from extremely harsh backgrounds and would have never previously received such a high standard of medical care."

Dagvadulam Ishdorj, CNCF Nurse and Healthcare Programme Manager, Mongolia "The support of CNCF has helped families overcome immediate difficulties, addressing essential needs such as food, medicine, and paying for accommodation and living expenses. The Foundation helps treat malnutrition in children, helping them strengthen their immune systems against infection. CNCF also works with local government to care for vulnerable people, as we always say, 'leaving no one behind.' I have been with CNCF for more than 30 years. Above all, we have the same goal of helping children in exceptionally difficult circumstances."

Dr. Trinh Thi Thanh Ngan, CNCF Healthcare Advisor, Vietnam

"I truly believe that the support from CNCF for families is a helping hand they need the most at one of the hardest moments of their lives. CNCF's support, whether it is financial or emotional, big or small, means so much and will help them through any challenging time."

Thuy Nguyen,
CNCF Volunteer Coordinator, Vietnam

"I"I am incredibly grateful to be a part of this Foundation, and being able to help the poorest children and families in Mongolia. The fact that our scholarships offer opportunities for young adults to blossom in their life, breaking the cycle of poverty through education, makes my job unique and makes me feel incredibly proud of what I have done every day for over 11 years now."

Baigalmaa Batkhuyag, CNCF Social Worker and Education Scholarship Programme Coordinator, Mongolia





### OUR VOLUNTEERS

Our Volunteer Programme enables local and international volunteers to work in our operational centres and at a grassroots level. While we recognise that everyone who wants to volunteer with us is well-meaning, we do not condone the growing 'voluntourism' industry. Thus, we have very stringent volunteer application and selection processes.

CNCF is a member of the Comhlámh Code of Good Practice (CoGP) for Volunteer Sending Agencies which is a set of standards for organisations involved in facilitating international volunteer placements. The focus is to ensure overseas volunteering has a positive impact for the four main stakeholders: the local project, the community, the volunteer, and the sending agency. By completing the CoGP, a volunteer sending agency commits to implementing good practice in their work.

For more information on CNCF's Volunteer Programme, view here.



The health, safety, and security of our children and staff is a top priority. CNCF provides all children and staff in our Vietnam and Mongolia Centres with social and health insurance. Volunteers and interns are required to be insured in their countries of residence before they begin work with CNCF. They are also required to be vaccinated against communicable diseases and infections that are common in Vietnam and Mongolia. In the event of an outbreak, all affected children are quarantined and our Centres are closed to all visitors, volunteers, and project office staff. The medical teams and child care workers who care for the children during an outbreak take all necessary precautions to minimise their risk of infection, and these staff are monitored during and after any outbreak. All staff in our operations undergo a compulsory annual health check-up.



Security is paramount at all of our centres and programmes. Security cameras and security guards are stationed at main entrances of our centres and all those entering must sign in, state reasons for entering, and sign out upon departure.



Local Fire Departments conduct regular fire safety checks and comprehensive annual fire drills for all our staff and children in Vietnam and Mongolia. Part of the drill includes evacuating all children and conducting first-aid training.



CNCF has stringent anti-corruption policies in place that meet international financial standards. All staff are contractually required to understand the Foundation's anti-corruption policies. Any breach of the anti-corruption policies by CNCF staff is absolutely prohibited and results in disciplinary action. All staff including board members, managers, staff, volunteers, and interns are encouraged to report any misconduct and malpractice to the appropriate people in charge or directly to our Head Office Board. In 2019, there were no dismissals or disciplinary actions taken against any employee as a result of corruption.



Given the ever-increasing threat of cybersecurity attacks and digital fraud, especially in a year where a number of our staff had to access our systems remotely, this year we undertook a review of the architecture of our electronic systems and our practices concerning those systems. We established new payment processes to lessen the risk of business email compromise fraud (also known as CEO fraud) and put in place a crisis response plan in relation to possible information technology attacks. We implemented additional security factors in respect of our electronic systems and initiated a regular review of the access and authority levels applied to those systems.

We're grateful for the continuing support of the law firms and information technology/cybersecurity consultants who assist us with these policy initiatives, as well as with our day-to-day activities.



We are committed to protecting the privacy of all personal information we hold, whether that belongs

to our donors, event attendees, the children under our care, our staff & officers, our volunteers or other people and companies who help us to achieve our goals. To ensure these supporters can make informed decisions about providing their personal information to us, our updated Personal Information Privacy Policy explains our data protection practices and the choices that our supporters have concerning the collection and use of their personal information by us. The policy informs our supporters about the personal information that we gather, how we use and protect it, and how they can access and seek the correction of it. The current version of the policy is available on our website (www.cncf.org).



In order to ensure that our staff remain fully informed and engaged, CNCF communicates with them regularly, encouraging open dialogue between staff members. In addition to one-on-one meetings, weekly management conferences and regular departmental meetings keep staff informed about all programmes and give them the opportunity to raise questions and voice concerns.

All individual partner office Boards of Directors meet monthly, bi monthly, or quarterly. The Group General Management team meets once a month via conference call. In addition to general daily communication, the CEO of the Foundation and the Directors of the operational offices have weekly conference meetings. The CEO maintains an open-door policy for all staff and volunteers.

The languages used for internal communications is English and the local language where applicable — Vietnamese and Mongolian, and French in our partner office in France. To communicate with the wider community, our websites, blog, and social media are updated with latest news, information about our work, and ways to get involved. We send regular newsletters and mailshot updates to our supporters around the world.



# OUR PARTNERSHIPS AND SUPPORTERS

# OUR PARTNERSHIPS & SUPPORTERS

"Many of the boys are here [in the Boys' Prison] because of difficult life circumstances. They are children who made bad decisions as a result of hardship and lack of positive adult role models. CNCF believes in them as the children that they are and considers each child an individual with their own unique capabilities and needs. The relationship that CNCF builds with the boys is not just while they are in prison. They continue to support them after they are released and work with them to improve their situations. We as a country appreciate their great help and dedication towards the children of Mongolia, who will one day become the decision makers of the country. The boys' lives are very different today because they had CNCF standing by their sides."

#### Tamir Batbileg, Boys' Prison Governor, Mongolia

Through CNCF, thousands of children and those living in especially difficult circumstances have received support under more than 150 projects implemented effectively over many years in the fields of education, heath, and community development; through medical and credit projects; and through infrastructure for healthcare, education, schools, and clean water. With the ongoing support from CNCF, children in difficult circumstances in Vietnam will continue to have a better life."

Madame. Dao Hong Lan, Vice Minister of Ministry Of Labour Invalids and Social Affairs Vietnam



#### PROGRAMME DELIVERY PARTNERS

We work very closely with local government partners in Vietnam and Mongolia to implement our programmes. Our relationship with our partners is based on our mutual commitment to the communities we work in and increasing the impact of our work for the children. We routinely have open dialogues with our local partners to understand any challenges with projects and to develop solutions to them, and to identify new communities in need of our support. We also facilitate capacity building of our local partners as we believe that this will have the most impact in terms of promoting long-term, sustainable change. CNCF is privileged to partner with the following local partners:

#### **VIETNAM**

Bureau of Labour, Invalids and Social Affairs of Can Gio District (Ho Chi Minh City)

Bureau of Labour, Invalids, and Social Affairs of District 10 ( Ho Chi Minh City)

Department of Labour, Invalids and Social Affairs (DOLISA)

Department of Labour, Invalids and Social Affairs Lam Dong Province

Department of Labour, Invalids and Social Affairs of Ben Tre Province

Department of Labour, Invalids and Social Affairs of Ca Mau Province

Department of Labour, Invalids and Social Affairs of Dong Nai Province

Department of Labour, Invalids and Social Affairs of Dong Thap Province

Department of Labour, Invalids and Social Affairs of Tay Ninh province

**HCMC Child Welfare Association** 

**HCMC** University of Technology

Ho Chi Minh City Children's Hospital

Ho Chi Minh City Children's Hospital No.2

Ho Chi Minh City Eye Hospital

Ho Chi Minh Union of Friendship Organisation

Hospital of Tropical Diseases

Lugdunum Judo Club (FR)

Ministry of Labour, Invalids and Social Affairs of Vietnam

National Funds for Vietnamese Children

Operation ChildLife (IR)

People's Committee of Chau Thanh District (Long An Province)

People's Committee of Thanh Hoa District (Long An Province)

Royal College of Surgeons Ireland (RCSI)

Royal College of Surgeons Ireland Bahrain

Study Promotion Association of Tan Dinh Ward

Tami Judo Club (VN)

Thao Dan Social Protection Centre

Women Union of Cau Ong Lanh Ward

Women Union Son Kien commune

#### **MONGOLIA**

'EnkhiinUrguu' Family Clinic of Khoroo#7, Songii-

no Khairkhan District

108 Child Detention Centre

108th Temporary Shelter for Children

157 Khoroo Authority

7th Micro-district Authority of Songino Khairkhan

District

Aimar Dance Studio

Aimar Foundation

ArtiCour Gallery

Asral NGO Centre - ON the felt crafts

Authority for Family and Child Development,

Songino Khairkhan District Authority

Bat-Uyanga LLC,

Caritas Mongolia

Central Laboratory for Tuberculosis

Child, Family and Youth Development Authority

Children's Art Centre Ulaanbaatar

Children's Police Precinct of Songino Khairkhan

District

Dambosko Centre- Children's shelter

EMJJ Ear Nose and Throat Hospital

**Executive Court of Mongolia** 

## PROGRAMME DELIVER PARTNERS

#### **MONGOLIA**

Family and Child Development Department of the Capital city

**Executive Court of Mongolia** 

Family and Child Development Department of the Capital city

Family Clinic of the Songino Khairkhan District Family, Child and Youth Development Agency and its branches in the 9 districts of Ulaanbaatar Family, Child and Youth Development Agency of Bulgan

Family, Child and Youth Development Agency of Erdenet

Family, Child and Youth Development Agency of Zuun Kharaa

Family, Child and Youth Development Department of Songino Khairkhan District

Family, Child and Youth Development Department of Ulaanbaatar City

Family, Child and Youth Development Department of Ulaanbaatar city (MO

Focus on the Family Mongolia

General Court of Mongolia

Good Neighbours Mongolia

Information and Call Centre Mongolia

International Women's Association of Mongolia

Jeonju Taekwondo Association

Lector Centre Ulaanbaatar

Ministry of Culture, Education and Science Ministry of Education, Culture, Science and Sports

Ministry of Labour and Social Welfare

Mirage Japanese Restaurant Ulaanbaatar

Mongolian Cricket Association

Mongolian National University of Medical

Sciences

Mongolian Olympic Association

Mongolian Rugby Association

Mongolian Taekwondo Association

**MUFG Bank** 

National Authority for Children

National Maternal and Child Health Centre

Policy Training Centre Ulaanbaatar

Sanjbumbadari LLC, Mrs.D.Sanaa

Seoul Taekwondo Association

Social Welfare Department of Songino

Khairkhan District

Songino Khairkhan District Medical Centre Songino Khairkhan District's Children's

Development Centre

Songino Khairkhan District's Sports' Agency

Songino Khairkhan District's Mayor

Songino Khairkhan General Hospital Mongolia

Tsahilgaan Nudarga Taekwondo Club

Tulga Taekwondo Club

Ulaanbaatar Boys' Prison

Unur Bul Mongolian National Orphanage

Vocational Training Centre Ulaanbaatar,

Mongolia

Youth Development Department of Ulaanbaatar

# CORPORATE PARTNERS

CNCF works with corporate partners who share in our mission of supporting vulnerable children and poor communities in Vietnam and Mongolia. Our corporate partners also view the collaboration with us as a meaningful way to engage their employees, clients, and consumers.



# INSTITUTIONAL PARTNERS

CNCF has partnerships with and receives grants from various institutions, many of which also help to raise awareness on the work of our Foundation. Grants are typically earmarked for projects and, in some cases, capacity building to ensure the sustainability of our Foundation.

'The Irish Business Association of Vietnam (IBAV) congratulates Christina Noble and her Foundation on 30 Years of humanitarian impact. We have been honoured to partner with Christina's Foundation since we established the IBAV in 2014. As individuals we have always been aware of the tremendous work that CNCF has done for the children of HCM City and of other rural parts of Vietnam and we are proud to be associated with the organisation.

John Marron,
Chairman Irish Business
Association Vietnam

The British Business Group Vietnam (BBGV) is delighted to congratulate CNCF on their 30th anniversary in Vietnam. BBGV has be a long-term supporter of the excellent work undertaken by the CNCF. Being one of the longest beneficiaries of BBGV support is a clear indication of the quality and service that CNCF provides to the children and families they assist. The care and commitment the staff provide to the children is evident as soon as you engage with CNCF. The needs of the children is their main priority and this permeates throughout the whole organisation. They have an excellent and deep understanding of the difficult social issues that they are helping to address within Vietnam, which is backed up with quality reporting on the funding allocation and the real benefits it brings to the children. It is always a pleasure to work with CNCF and BBGV wishes them every success for the future."

Mr. Peter Rimmer, Executive Director British Business Group Vietnam (BBGV)

"SHOEfabrik would like to congratulate the outstanding efforts of Christina Noble OBE, and her foundation for tirelessly working towards providing better education, healthcare and humanitarian services to children worldwide. It is our pleasure to celebrate with the Christina Noble Children's Foundation tonight, and to congratulate you all on 30 years of Giving Children back their Childhood. Thanks to your efforts, children across the world are able to live in safer more empowered lives. Thank you again from all at SHOEfabrik."

SHOEfabrik (VN)

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"The Royal College of Surgeons in Ireland has enjoyed a 12-year association with the Christina Noble Children's Foundation (CNCF), sponsoring a group of students from the schools of medicine, physiotherapy and pharmacy to travel to Vietnam and volunteer at the CNCF Social and Medical Centre in Ho Chi Minh City annually. RCSI strongly believes that volunteerism provides students with an invaluable experience that they will carry throughout their lifetime, encouraging humanitarian commitment to those less fortunate. Our students could not recommend the whole experience highly enough."

Dr. Orna Tighe, Vice Dean for Student Support & Development Royal College Surgeons, Ireland

# PARTNERSHIPS WITH EDUCATIONAL INSTITUTIONS

Our Schools Visits Programme helps students learn the importance of service. It also aims to promote an understanding of the types of issues and difficulties that some of the most disadvantaged members of our global community face. CNCF also partners with educational institutions to promote capacity building of our local partners. For example, our Medical Exchange Programme aims to bring pediatric surgery in Vietnam up to international standards. This programme was established by CNCF in 2004 together with Professor Martin Corbally of Operation ChildLife and medical teams from the Royal College of Surgeons Ireland (RCSI) and Bahrain (RCSB).

"I have known Christina Noble personally since 2003. Christina is a rare human being -compassionate, caring, and self-sacrificing. She saw an unmet need for complex surgery for some of the children in Vietnam in 2003 and asked if we would be willing and able to go to Vietnam and help. It was apparent that there was a greater need for complex paediatric surgery not only for the children but also on a wider scale in HCMC. There began a 14-year involvement in Children's Hospital No. 2 through CNCF to engage with the local surgical, medical, and nursing teams and enable them to acquire complex skills in these areas. This has resulted in the successful development of a children's cardiac centre, oncology centre, and complex neonatal and surgical centre at Children's Hospital No. 2 and this is largely due to the foresight, support and commitment of Christina and her Foundation."

Professor Martin T. Corbally, Consultant Paediatric Surgeon, Prof and Head of Dept. of RCSI Bahrain



# INDIVIDUAL SUPPORTERS

Our supporters are vital to our success and their contributions to our mission take many forms. Through volunteering, regular donations, child sponsorships, and participation in our fundraising events and activities, our individual supporters are the fuel that makes our foundation run. We encourage everyone who has contributed to our organisation or who is passionate about our mission to visit our operational centres and see first-hand the positive impact our work is making. Supporters can connect with us in person, via email or telephone (details listed in Contact Us), or through our social media channels (Facebook, Twitter, Instagram) and our website (www.cncf.org).

"CNCF is one of the very few charitable foundations which gives hope to a generation of Vietnamese children; for them CNCF is their lifeline. The quiet professionalism of the carers and nurses is striking. Their dedication and affection for the children is tangible. The management of CNCF is extraordinarily disciplined, with hospital standards and 24-hour care and monitoring. My wife and I have not witnessed this level of commitment to a charitable cause anywhere."

#### Simon Greeley, UK

"The work embodied here represents true dignity and respect. The organisation is inspiring and represents a true movement to support children to do well on their life's journey."

#### Priscia Boissezon, Australia

"The children receive excellent care in clean, well-run facilities and a pleasant environment. The staff are friendly and the children are positively engaged. CNCF provides great educational prospects for children. The organization is clearly well-supported by the community."

#### **Glenys Riley, USA**



# THANK YOU TO ALL WHO DONATE, SUPPORT AND VOLUNTEER SOME OF WHO ARE MENTIONED BELOW. YOU AND MANY OTHERS ARE OUR LIFELINE, WITHOUT YOUR SUPPORT CNCF COULD NOT CONTINUE HELPING SOME OF THE MOST VULNERABLE CHILDREN AND COMMUNITIES IN OUR WORLD TODAY. THANK YOU.

Accor Hotels (FR)

Agi Charity

Air Vent LLL (MO)

Akaraka Foundation (MO)

Allen & Overy (VN)

Anonymous Foundation (USA)

Argon Masking (USA) Banham Foundation (UK) Banham Group (UK) Bel Foundation (FR)

Bitumina Mongolia Co-ltd (MO)

Bodhi ions Club (MO)

British Business Group Vietnam (BBGV)

**British Consulate** 

Big Lots (USA)

British Embassy Vietnam

British International School Ho Chi Minh City (VN)

Byrne Group (UK)
Capital Group (USA)
MCD Productions (IR)

Chandmani Chonos & Khos Avdar LLC

Chefs Garden (HK)
Chillag Foundation (UK)

Chinese International School (MO)

Connected Group (HK)

CV Linens (USA) Deutsche Bank (HK)

Development Interlink (MO)

Dragon Capital (VN))

Fonds de dotation Accor Solidarity (FR)

Furniture Industry for Education (FIFE) (USA/VN)

GAP (VN)

Gatsuurt LLC (MO)

Jacky Andrews Memorial Fund (HK)
JCI Ulaanbaatar Chapter (MO)
John Flynn of Flynn Healthcare (IR)

Kellet School (HK)

Kulcyzk Foundation (Poland)

L'Arbre de Vie - Entraide et Solidarité (FR)

Lady Moore Charitable Trust (UK)

Linda Kuczka (USA) Linklaters (HK) Liquidnet (HK)

Mahrberg Library Project (CH)
Medical Teams International INC
Mongen School of Ulaanbaatar (MO)

Mongolian Association of State Alumni (USA) Mongolian Family Welfare Association (MO) Narlag Ulaanbaatar Rotary Club (MO)

Nelumbo Stiftung (CH) Normet Mongolia (MO) ON Semiconductor (VN) PayPal POWr (USA)

Peace Corps Mongolia (MO)

Premier Oil Vietnam Offshore B.V (VN)
Pupils Exchange Programme (FR)

Pure Collection (UK)

PVH (HK)

Revaprime Ltd (UK)

Rotary Club of Kowloon North (HK)
Royal College of Ireland Students (IR)

Save the Children (MO)

SEA Consortium Private Limited (SG)

SHOEfabrik (VN)

Singapore International School (MO) Sovereign Art Foundation (HK) St James's Place Foundation (HK)

Team Lotus/John May (IE)

The Jacky Andrews Family & Friends (HK)

The Payton Foundation (AUS)

UPS (VN)

Veradico Mongolia (MO)

Wednesday Afternoon Golf Society Hong

Kong (WAGS) (HK)

# PARTNER OFFICE FUNDRAISING

## **Ethical Fundraising**

CNCF is committed to ethical fundraising. We respect the rights of our donors to be informed about the causes and programmes for which we are fundraising. When seeking funds, we only collaborate with partners and supporters who share our mission, philosophy, and values and have no conflicts of interest. Our internal communications framework provides guidelines for selection of appropriate messages and images for ethical fundraising based on "Focus on Ethics: Addressing Tensions in Choosing Fundraising Images."



# Fundraising – CNCF Partner Offices

Our partner fundraising chapters are responsible for fundraising and building and maintaining relationships with donors and supporters globally and who support our two operational centres in Vietnam and Mongolia by raising funds and administering local child sponsorship applications These offices rely heavily on the support of volunteers, and operate under their own local jurisdiction, with their own charity registration number and have appointed boards that oversee local governance and fundraising

Thank you to our partners offices, respective Boards, our volunteers and interns, and especially our generous donors and supporters in the following countries for their following contributions in 2019:

<b>米</b>	Australia	92,856
	France	65,944
蛤	Hong Kong	559,435
	Ireland	245,778
	Italy	23,625
	United Kingdom	237,462
	United States	349,950

# FINANCIAL OVERVIEW

CNCF operates a structure of global fundraising offices dedicated to raising the necessary funds to deliver its care programmes in Vietnam and Mongolia. The foundation concentrates on delivering stable, efficient and high impact projects focussed on its core mission. This provides donors with the comfort that funds are used to "best value", balancing much needed care with the right amount of monitoring and reporting to ensure that the funds deliver the best possible results.

CNCF operates with infrastructure intensive operations such as the Sunshine Social and Medical Centre in Vietnam and the Blue Skies Ger Village in Mongolia. These operations require high capital investment and as such CNCF operates a reserves policy to ensure the long term future of its operations and comfort to its donors that their funds will be used well into the future to provide much needed medical care and education to the children under its care.

## **INCOME**

The total income of the Foundation for 2019 was US\$3.09m, a small increase when compared to 2018, which was US\$2.98m. However, there were some changes in the mix of the income received. The Foundation's fund raising activities increased by US\$ 250K in 2019, largely due to the funds raised at the 30th Anniversary Gala Dinner held in Vietnam in November 20219. Restricted donations decreased by 10% from US\$913k in 2018 to US\$ 823K in 2019. Unrestricted income fell by 4% to US\$591k in the same period. There was an increase in child sponsorship receipts of 15%.

## **EXPENDITURE**

Total expenditure for the Foundation in 2019 was US\$3.4m, an increase of 10% (2018-US\$3.1m). However, this was achieved concurrently with an increase in charitable activity expenditure, in both Vietnam and Mongolia, by 15% to US\$1.99m. In 2019 the Foundation made an administrative cost saving of 21%, a reduction from US\$672k in 2018 to US\$ 532K in 2019. However, this is largely explained by the reallocation of Management staff costs from office staff costs to International costs.

### **RESERVES**

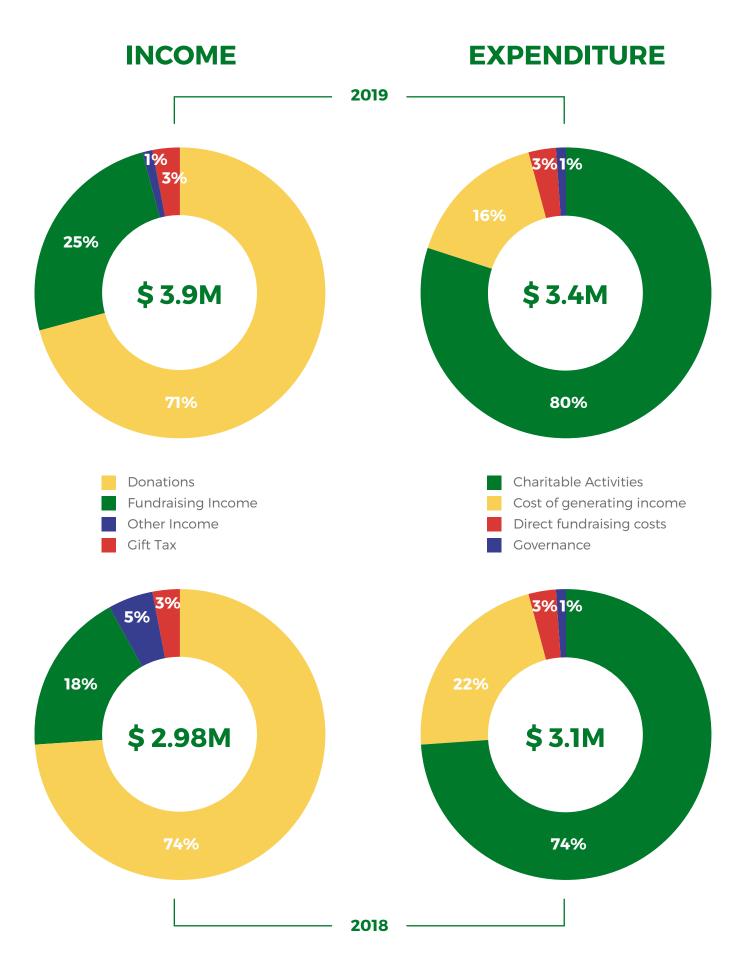
The Foundation's operating deficit increased from US\$125k in 2018 to US\$ 316K in the current year, despite the slight increase in income. This is largely due to an increase in charitable activities, The Foundation's cash balance rremained stable at US\$ 3.6m at the end of 2019. This represents approximately one year's of operational costs which is below the Foundation's stated objective of holding a minimum of three year's reserves.

For CNCF Group Combined financial statement and all individual group office audit 2019 please visit our website: https://www.cncf.org/finance-policies/

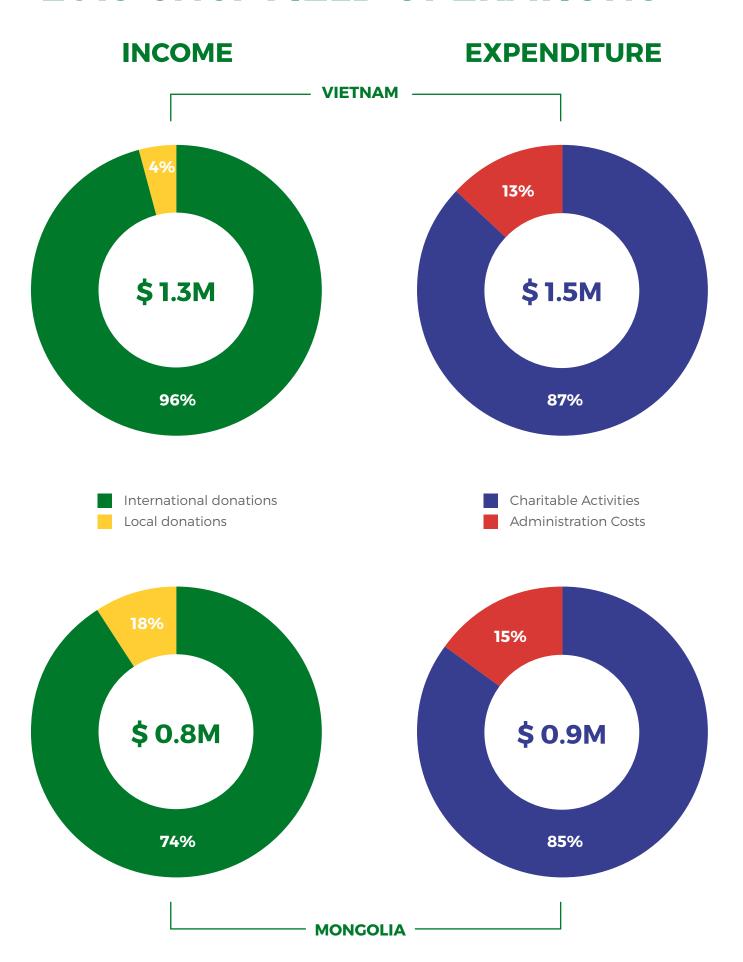
"EY congratulates Christina Noble and the Foundation on 30 years of making a difference in the lives of children and their families in Vietnam and Mongolia. As their auditors since 1991, and a sponsor of the financial literacy programme, we are very proud to contribute to the valuable work of the Christina Noble Children's Foundation. #betterworkingworld"

#### **Ernst & Young**

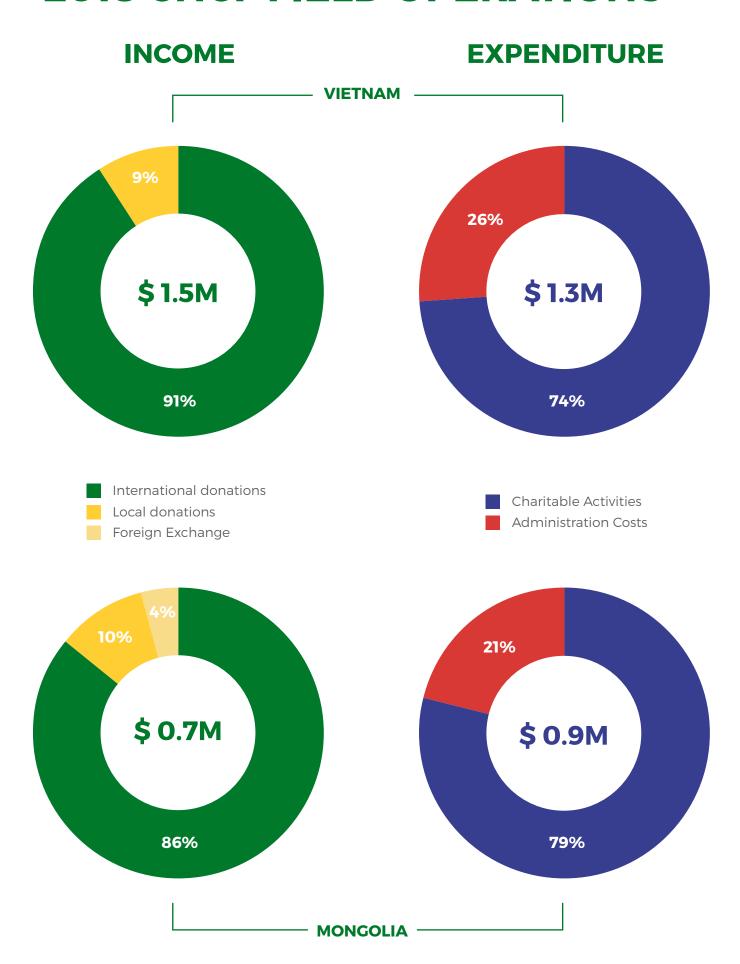
# **2019 CNCF GROUP FINANCIALS**



# **2019 CNCF FIELD OPERATIONS**



# **2018 CNCF FIELD OPERATIONS**





# **CNCF BOARDS OF DIRECTORS**

#### INTERNATIONAL BOARD

Mark Devadason Chairman
Michael Lonergan Finance & Audit
Christine Cameron Legal & Risk
Andy Robinson Risk Management

Trinh Son Director
Thomas Minter Director
Erik Davies Director
Helenita Noble Director

#### **AUSTRALIA**

Veronica White Chairwoman

Mark Devadason Director

Michael Lonergan Treasurer

Christophe Delorme Director

John Nguyen Director

Megan Baiocchi Director

Natalie Martins Director

#### **IRELAND**

Gerard O' Donovan

Jean Murtagh

Director

Dr John Gaffney

Ebha Mc Mcmahom

Brendon Perry

Monica Kelly

Chairman

Director

Director

Treasurer/Secretary

#### **FRANCE**

Karine Dalle Chairwoman
Eric Fiat Director
Caroline Faraud Treasurer
Jean-Antoine Bouchez Director
Thérèse Nguyen Quang Director

#### **UNITED KINGDOM**

Thomas Ward Chairman
Shane Bannerton Finance & Audit
Lady Beata Ogmor Treasurer
Kate Greer Director
Karen Pocock Director

#### **USA**

Chris Mikosh Chairman

Edward O'Connor Director

William Georgiades Director

Rachel Maker Treasurer/Secretary

#### **HONG KONG**

**Brian Moss** Chairman Olivier Dang Director Louise Finlay Director Amanda Whitmore-Snow Director Sandra Burgess Director Simon Page Director **Greg Brutus** Director Eileen O'Connell Director Lesley-Anne K. Thadani Director Ann Chan Treasurer/Secretary

## **CONTACT US**

feedback on our work. If certain information cannot be disclosed for reasons such as child protection, security, or confidentiality, we will provide reasons for non-disclosure.

We also have an open-door policy. All members of the community are welcome to drop by our Group offices at any time within business hours to talk to a member of our team about our humanitarian work and our administration processes.

Both our operational centres in Vietnam and Mongolia

welcome visitors who want to see our work first hand.

To minimise the impact on our staff and the children in our care, we ask that visitors make appointments in advance and adhere to our Code of Conduct, which, among other things, stresses cultural sensitivity and child protection. Visitors receive the Code of Conduct via email prior to their visit.

For further information about this report, please email us at international@cncf.org. Visit www.cncnf.org for more information about CNCF. Our offices can be contacted using the information below

# AUSTRALIA & NEW ZEALAND

- GPO Box 2767, Sydney
- australia@cncf.org
   Registered Charity and
   Incorporated Association:
   No. A003961916

#### **FRANCE**

- Association Christina Noble
   Château Ouvrier
   5 Place Marcel Paul
   75014 PARIS
- +33 (0) 6 47 18 76 39
- france@cncf.org

#### **IRELAND**

- 22 South Frederick Street Dublin 2, Ireland
- 353 1 645 5555
- ireland@cncf.org

Registered Charity No: CHY12636

#### **HONG KONG**

- Level 15, Nexxus Building. 41 Connaught Road, Central, Hong Kong Work Space Sponsored By THE EXECUTIVE CENTRE
- +852 3750 7771
- hongkong@cncf.org

Registered Charity No.: 91/4639

#### **UNITED STATES**

- c/o O'Dwyer & Bernstien LLP 52 Duane Street, Paul O'Dwyer Way, New York, NY 10007 United States
- usa@cncf.org

Registered Charity No.: 39694

# UNITED KINGDOM - HEAD OFFICE

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- +44 20 7381 8550
- **4** \_44 20 7385 9228

uk@cncf.org

Registered Charity No.: 1007484

#### **VIETNAM**

- 38 Tu Xuong Street District 3, HCMC, Vietnam
- +84-8-39326484
- +84-8-39327276
- vietnam@cncf.org

Registration No. 68/ CNV-VPDA issued by Ministry of Foreign Affairs Vietnam

#### **MONGOLIA**

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  Ulaanbaatar 2112 13
  Mongolia
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- mongolia@cncf.org

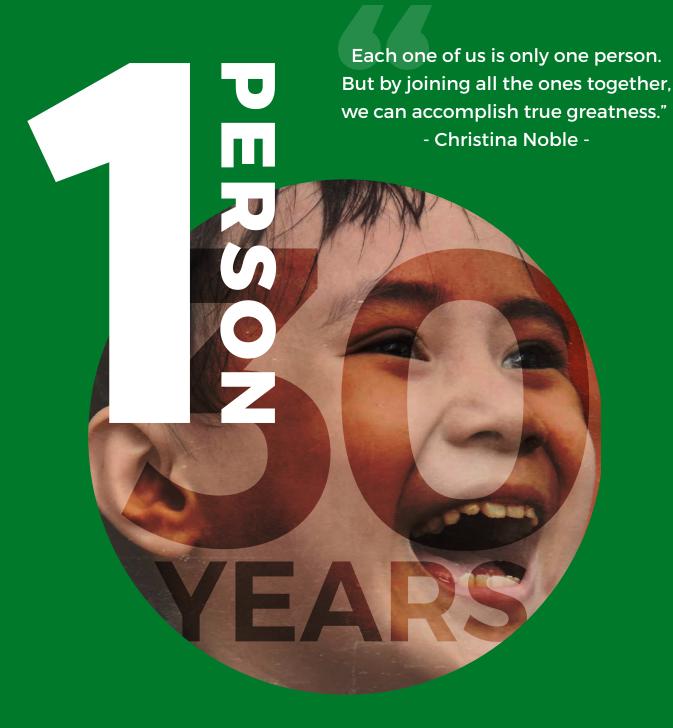
Registration No. 1036025 issued by Ministry of Foreign Affairs Mongolia



This report is dedicated to our Founder Christina Noble and the Children for their incredible resilient human spirit, you are an inspiration and remain a driving force for us all. To our field teams, partners, volunteers, our donors and supporters over the past 30 years - without you none of CNCF's accomplishments would have been possible. Thank you. Here's to the next 30 years.

"When I began my work in Vietnam, people said what I wanted to do was impossible. "You are only one person" they said.
But when I was a child, I needed only one person to understand my suffering and my pain, one person to love me and to believe in me.
One is very important. There are many ones', and they all add up"

**Christina Noble OBE** 



# CHRISTINA NOBLE CHILDREN'S FOUNDATION

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- in Christina Noble Children's FoundationInt