# **ANNUAL REPORT 2021**













# CONTENT

02

### MESSAGE FROM OUR CEO

- 03 Message From International Board Chairman
- 04 About CNCF
- 06 Where We Work
- 08 Executive Summary
- 10 Our Impact in 2021
- 11 Our Year in Vietnam & Mongolia

**15** OUR YEAR IN EDUCATION

- 23 Our Year in Healthcare
- 30 Our Year in Community Development

39

### OUR ACCOUNTABILITY 44 - Our People

49 - Our Partnerships and Supporters

**60** FINANCIAL OVERVIEW 65 - Boards of Directors 66 - Contact Us

A very special thank you to our friends and long term supporter Réhahn and Ha My for the use of their images where credited. www.rehahnphotographer.com/



A leading children's foundation protecting and empowering vulnerable children and changing lives.



# MISSION

The Christina Noble Children's Foundation (CNCF) is dedicated to serving the physical, medical, educational and emotional needs of vulnerable children. We believe that every child is an individual who deserves love, respect and freedom from all forms of abuse and exploitation. We establish long-term relationships with the children we support and empower them to live happy, emotionally rich, and independent lives.



Our values represent our beliefs and guide how we behave. They are love, compassion, respect, honesty, and integrity.



2021 has been an extremely challenging year for all of us. We have all faced significant change in our lives and sought to balance the threats posed by the pandemic with the hope of a safer and more certain future in the months ahead. As we have all faced difficulties, many of us have been inspired by the acts of kindness we have witnessed over the last year, often from people enduring their own challenges and this has given us the strength and resilience to keep going and think about what more we could do to support others.

Our people - as always - have worked tirelessly to ensure our pre-pandemic services continued, alongside delivering new humanitarian responses to vulnerable children and their families living in dire conditions of poverty and suffering the consequential impacts of such austere and crippling lockdowns. We have directly supported over 20,000 children this year. We have achieved this in a year when we were unable to run any of our normal fundraising initiatives which collectively raise a significant amount of funds towards maintaining our life-saving and life-enhancing projects for the children and their families where in place.

The loss of such significant and critical funds as demands for our services spiked has been one of our biggest challenges; but we pushed through and ended the year with a healthy balance. We have therefore been truly humbled by our kind and generous supporters across the globe. They recognised the desperate need we had to replace funding and pulled together to continue supporting in whichever way they could. If you were one of those people I would like to express my personal thanks to you, on behalf of the Foundation and especially the Children in our care. This past year has demonstrated to us as a Children's Foundation the strong trust and belief our supporters have in us. Your generosity has inspired everyone in our Foundation and given us all the strength to reach thousands of Children in desperate need.

The year ahead is one when we need to consider and activate our new 5-year strategic plan. We know how devastating the impact of the pandemic has been on vulnerable families and we must therefore think carefully about how we continue to deliver high quality and impactful work for children and young people going forward. I look forward to sharing these plans with you and hearing your thoughts on what more we can achieve together. This year, perhaps more than ever I am ever mindful and grateful that all we achieve as a Children's Foundation is made possible by the generosity of our supporters. On behalf of our founder Christina Noble, our committed trustees and most of all the Children and their communities that we are all blessed to serve, we send you all a sincere and heartfelt thank you.

### Helenita Noble CEO

As with 2020, what we faced in 2021 as an organisation again tested the teams to their limits. The personal pressures were immense. I am delighted to say the work they did to respond to the pandemic has left us in good shape and coping well with getting back into business as usual with the gradual lifting of some of the pandemic restrictions placed upon our operations in 2020 and into 2021.

I couldn't be prouder of the way the whole organisation responded to the challenges presented by the pandemic and how our stakeholders, sponsors and friends rallied around to help us continue to support the health, wellbeing and education of the children and they families under our care.

I wish to recognise the extraordinary determination and round-the-clock effort that continued to be made by our passionate and hardworking teams to reach out to children and their families during periods of restrictions to ensure their safety, health and well-being were maintained. In addition to the additional work undertaken in supporting wider communities in crisis with emergency aid and continuing with annual operational impact as usual. Thank you to each and every one of our inspiring team.

I must also yet again recognise the resilience and bravery of those communities CNCF serves. These were already vulnerable communities living in abject poverty forced to face yet another year of challenges due to the brutal economic impact of the pandemic. Our team will continue to walk alongside them as they work towards rebuilding their lives.

With support and guidance from our experienced Board, our executive team responded by again controlling costs and pulling back on non-critical expenses without compromising the critical care given to the children we exist to support.

### MESSAGE FROM INTERNATIONAL BOARD CHAIRMAN MARK DEVADASON



Lastly, I would like to recognise the work of our international board and the fundraising boards around the world that exist to ensure we maintain the highest standards of governance that are necessary to attract the quality and inspire the generosity of the donors and sponsors that keep us operational. Their time and work is given for free and makes a huge difference to the ongoing success of the Foundation.

Thank you for your kind generosity and my best wishes for a healthy and happy future.

Mark Devadason Chairman CNCF International Board



Noble OBE is a staunch Christina unorthodox champion of children's rights. Born in 1944 in the slums of Dublin, Ireland, Christina faced adversity from an early age. Following the death of her mother, Christina spent her childhood in dire circumstances, surviving years spent in industrial poverty. schools and orphanages. Christina knows first-hand what it is like to be denied her basic human rights, to be isolated, marginalised and to survive on the streets. This adversity in her young life instilled in her a lifelong passion for children's rights.

# OUR FOUNDER

Arriving in Vietnam in 1989, Christina saw thousands of children roaming the streets in extreme poverty after the horrific effects of a decades-long war. Christina knew she had to do something to help these children. The Christina Noble Children's Foundation (CNCF) was later established, and to this day, continues to support many of Vietnam's most vulnerable children and communities across education, healthcare and community development.

In 1997, Christina travelled to Mongolia and saw first-hand the deprivation and poverty left behind after the withdrawal of the Soviet Union and the socio-economic collapse of the country, where children roamed the streets in their thousands, seeking food and shelter from the bitterly cold winters of -30 degrees and down in the sewers, manholes below the city streets. Christina expanded CNCF's operations to help the thousands of children forced to live on the dilapidated, freezing streets of Ulaanbaatar.



### **OUR HISTORY**

The Christina Noble Children's Foundation (CNCF) was established in 1991 in Ho Chi Minh City, followed by the launch of Mongolia Operations Centre in Ulaanbaatar in 1997. CNCF is one the longest-serving foreign NGOs in Vietnam and Mongolia.

Since its inception, the Christina Noble's Children Foundation has established over 160 projects across Vietnam and Mongolia, directly assisted over 900,000 children living in poverty and benefited the lives of well over one million people altogether. As the world evolves, so too does CNCF, now a third generation, family foundation. CNCF is also now actively supported and driven by Vietnamese and Mongolian community leaders, who were once supported by the Foundation as disadvantaged children. The Foundation's unwavering efforts to highlight the plight of children in need globally, continues to assist in motivating social change in Vietnam and Mongolia and has in turn inspired shifts in attitudes towards services provided to street and working children.



### HOLISTIC

CNCF's holistic approach to childhood development is at the core of our work and inspires a depth of care that goes beyond the fulfilment of basic physical needs. Our programmes are designed to nurture young people in a way that recognises them as individuals requiring unique levels of care, both physical and emotional, and values their very special human spirit.



### **GRASS-ROOTS**

CNCF's programmes address poverty at a grassroots level with a long-term focus on providing a nurturing and stimulating environment for all round personal development. CNCF works at the coalface in the extreme and dire circumstances the vulnerable children and families in our care experience. We remain on the ground to ensure every child has access to critical, high-quality care by providing residential and outreach support to all those in need.





# WHERE WE WORK

When Christina Noble first arrived in Vietnam, the country was suffering with the consequential impacts of a decades-long ago war, where children were forced to live in conditions of deprivation and lacking access to public services and basic necessities. Following the withdrawal of the Soviet Union in 1990, Mongolia witnessed socioeconomic drastic changes resulting in a rise in unemployment and poverty. Thousands of children and families living in desperate situations had to roam the streets for survival, and seek shelter in the city's sewers and manholes during the bitterly cold winters of temperatures reaching as low as -40°C.

CNCF is a British Registered Charity licenced to operate as a foreign NGO in Vietnam and Mongolia. Our administration head office is located in Hong Kong and we have partner fundraising and child sponsorship administration offices in Australia, France, Ireland, Italy, New Zealand (managed by our Australia office), United Arab Emirates, the United States and the United Kingdom.





### **OMONGOLIA**

In Mongolia, in 2021, we worked in the nine districts of Ulaanbaatar Capital City, Erdenet City, Darkhan City, and the following provinces:

Bulgan Province Selenge Province Tuv Province

### **VIETNAM**

In Vietnam, in 2021, we worked in Ho Chi Minh City and the following provinces:

Lam Dong Province Dong Nai Province Tay Ninh Province Long An Province Ben Tre Province Dong Thap Province Hau Giang Province Kien Giang Province



In 2021, CNCF witnessed the continuing impacts of COVID-19 on poverty-stricken communities who were already highly vulnerable prior to the global pandemic. Our team continued to deliver support including food, clean water, financial aid packages and psychosocial support to thousands of vulnerable children and their families, ensuring the provision of critical support never ceased despite the significant and continued impacts of the pandemic to the Foundation itself.

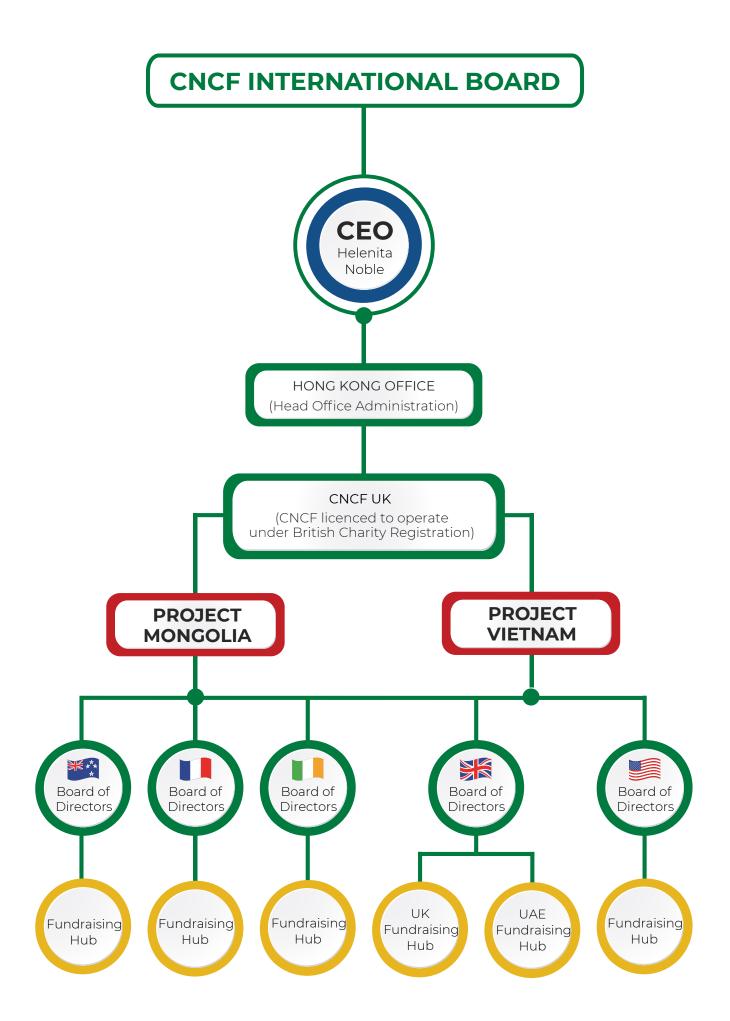
CNCF continued providing life-transforming and essential humanitarian assistance through our over 20 programmes across Education, Healthcare and Community Development. All of CNCF's work contributes towards achieving certain United Nations Sustainable Development Goals, and in doing so, work towards eradicating global poverty, providing accessible opportunities to reduce inequalities and keeping children and communities safe and able to work towards a brighter future.

The year also marked CNCF's inaugural global virtual event, The Children's Walk for Hope – an exhilarating movement of compassion and unity to raise awareness and funds for the prevention of child exploitation and trafficking. Over 1,640 individuals participated from 24 countries across the globe and walked, ran, cycled, danced and moved their way to making the difference to the life of a vulnerable child with over an outstanding 10,000 kilometers collectively achieved on the day itself.

# SUMMARY

CNCF's theory of change is that by empowering communities in a holistic manner, with the tools and opportunities to drive their own futures, positive and sustainable change is possible. The success of this theory is evidenced by the thousands of children that have gone from extreme vulnerability to leading positive lives they have been empowered to choose themselves. To date, the Christina Noble's Children Foundation has established over 160 projects, directly assisted over 900,000 children living in poverty and collectively benefited the lives of well over one million people.

The delivery of CNCF's humanitarian services continues to be key in protecting thousands of children annually who are at very high risk of educational disengagement and increasingly vulnerable to all forms of threats, exploitation, abuse and trafficking. These services are driven by a philosophy that recognises children as individuals with different needs, physical and emotional, and values their very special human spirit. We believe that by empowering a child, you are actively guiding the future of a community and its country.



### **OUR IMPACT IN 2021**

In 2021, CNCF continued providing some of the world's most disadvantaged and vulnerable children with a foundation to flourish and opportunities to explore and reach their fullest potential through our Education, Healthcare, and Community Development programmes. We ensure all children, regardless of their backgrounds and circumstances, are provided with access to essential education and life-saving healthcare for both their academic development and positive wellbeing. CNCF's COVID-19 Emergency Relief Fund continued to provide critical humanitarian assistance ensuring vulnerable communities, those who had been significantly impacted by years of abject poverty prior to the COVID-19 pandemic, were protected and empowered to seek employment opportunities and rebuild their lives.



were impacted by CNCF's Education, Healthcare and Community Development programmes and CNCF's COVID-19 Emergency Relief Fund



2,322 CHILDREN were supported through CNCF's Education programmes



**1,184** CHILDREN & ADULTS were supported through CNCF's Healthcare programmes



## 16,267 CHILDREN & ADULTS

were supported through CNCF's Community Development programmes



3,159 CHILDREN & ADULTS

were supported through CNCF's COVID-19 Emergency Relief Fund



### **OUR YEAR IN VIETNAM & MONGOLIA**



### **EDUCATION**

### 2,072 CHILDREN

were supported to enrol in Kindergarten, Primary School, Secondary School, High School, Vocational Programmes, College and University

### 284 CHILDREN

participated in CNCF's Arts, Music & Sports Programmes

### 422 CHILDREN

graduated from Primary School, Secondary School, High School, Vocational Programmes, College and University

### 1,102 HOME VISITS

were conducted to the children's homes





### **HEALTHCARE**



were provided by CNCF's Healthcare programmes

### 559 CHILDREN

enrolled in CNCF's Programmes received support through CNCF's Healthcare programmes

### 126 OUTREACH MEDICAL CHECK-UPS & HOME VISITS

were conducted by CNCF Doctors to children and families through outreach trips, and/or who are physically impaired or sick and unable to attend in-house appointments



### COMMUNITY DEVELOPMENT

### 16,108 CHILDREN & FAMILIES

were supported with housing and special assistance support, clean water, capital and community infrastructure projects

### 159 CHILDREN

received holistic support in CNCF's residential facilities

### 23 RESIDENTIAL CHILDREN

graduated from Primary School, Secondary School, High School, Vocational Programmes and College

### **55** LIFE SKILL TRAININGS & WORKSHOPS

were organised for children in CNCF's residential facilities

**116 HOME VISITS** were conducted to the children's homes

### SUSTAINABLE DEVELOPMENT GOALS - SDGS

CNCF is contributing to the United Nations Sustainable Development Goals (UN SDG's), in particular the goals listed below:











### **AWARDS LIST 2021**

CNCF is proud of the work we do in Vietnam and Mongolia. Our outstanding programmes and team have been recognised with numerous awards, including the following in 2021:

The "Order Of Friendship Medal" awarded by the President of Vietnam for CNCF's positive contributions to the education and wellbeing of disadvantaged children in Vietnam, and the relationship between the United Kingdom, Vietnam and other international organisations

Certificate of Merit from the Vietnam Union of Friendship Organisations for positive contributions to the sustainable development of awarded the "Honorary Worker of the Vietnam in 2021

Certificate of Merit from the People's Committee of Ca Mau Province for the positive contributions to social security in Ca Mau Province

CNCF Blue Skies Ger Village Social Worker, Ganchimeg Dorjpalam, awarded the **"Honorary** Worker of the Social Welfare Sector" by the City's Administration

CNCF Blue Skies Kindergarten Programme Manager, Munkhtuya Namjildorj and CNCF Mongolia Sports Coach, Battulga Nasankhuu, awarded the "Altan Gadas" medal, the fourth highest honour bestowed by the President of Mongolia

CNCF Child Protection and Community Development Programme Specialist, Altanzul Tsedevsuren, awarded the "Rising Star" by the Family, Child and Youth Development Agency of Mongolia

CNCF Head Clinical Nurse, Dagvadulam Ishdorj, Healthcare Sector" by the Ministry of Health

CNCF Blue Skies Kindergarten Programme Manager, Munkhtuya Namjildorj, awarded the "Honorary Worker of the Social Welfare Sector" by the Ministry of Health

View CNCF's full list of awards here.



# Our Year In Education

2021 continued to witness drastic changes in every child's education routine when on-site classroom learning shifted to remote learning due to the closures of educational institutions to control the spread of COVID-19 for periods of time throughout the year. For vulnerable children living in deprived conditions, limited access to digital devices and the internet remains a threat to the continuation of their education, with growing needs for support resources to level inequalities in education systems. Our mission to ensure equal education and opportunities for all children, regardless of their backgrounds, remains at the very heart of the Foundation's humanitarian work. CNCF's Education Programmes continue providing imperative access to quality academic and vocational education, extracurricular activities and personal development training, enabling children and young adults to reach their fullest potential, and cultivate essential knowledge and skills to lead independent and fulfilling lives.





### Child Sponsorship Programme

CNCF's Child Sponsorship Programme (CSP) (established in 1997) provides crucial monthly financial sponsorship that enable vulnerable children and young adults to access education continue their schooling. and Social development support is also provided to empower our young people to cultivate essential life skills, lead fulfilling lives and strengthen their employment opportunities for a self-sufficient and sustainable future. The Programme connects vulnerable children and their families to people from around the world who want to be part of a rewarding journey to create lasting change in the lives of those most in need. Since its inception, 50,744 children and young adults in Vietnam and Mongolia have been supported with monthly financial sponsorship through the Child Sponsorship Programme to remain in school and further their education.



**1,692** CHILDREN were supported through CNCF's Child Sponsorship Programme



**360** CHILDREN graduated from Primary School, Secondary School, High School, University, College, Institutes, Intermediate and Vocational Training Centres



**1,092** HOME VISITS were conducted to CSP children, their families and new

cSP children, their families and new programme applicants for home assessment



670 CHILDREN attended life skills trainings and workshops

For full details about this programme, view CNCF's Child Sponsorship Programme Annual Report **here**.



Solongo\* was only 9 years old when she was enrolled in CNCF's Child Sponsorship Programme back in 2010. The young girl lived with her parents and siblings in a dilapidated, old, and unsafe ger (a traditional Mongolian home). At the time, Solongo's mother was working as a guard, struggling to provide for her children and their basic needs. With such a meager income, they couldn't afford food, clothes, or firewood and coal to keep warm in the bitterly cold Mongolian winter which reaches temperatures as low as -40°C. In addition to the family's inadequate income, the well-being of the children was never the priority of Solongo's father who often sold their food in order to support his alcohol addiction.

Thanks to CNCF's monthly sponsorship support, the living conditions of Solongo's family began to improve along with the children's educational progress. Solongo's mother decided to leave her husband in order to work toward providing a better life for her children. Their worries about affording daily essentials were alleviated, enabling the children to go to School with peace in their minds so they could focus on their studies, and that they did.

Upon her successful High School graduation, Solongo was accepted onto CNCF's Education Scholarship Programme which covered her tuition to Mongolia's leading Science and Technology University where she majored in Chemical Engineering. Solongo was an intelligent and determined student who always strived for the best outcomes, actively engaging with CNCF's Noble Club which is driven by our young people with an aim to give back to the community and contribute to the development of Mongolia.



Over the course of 12 years, Solongo has flourished into an incredibly talented and confident young woman to the great delight of her family and the CNCF team. Having secured a job offer as an Engineer at one of the leading engineering companies in Mongolia, Solongo is a testament to the potential that lies within all children if given the right encouragement, support, and opportunities. We are incredibly proud of Solongo and her achievements despite the many hardships she experienced in her early years and we look forward to following Solongo in her future endeavors

\*Name and identity changed to protect privacy



### Education Scholarship Programme

CNCF's Education Scholarship Programme (established in 2001) in Vietnam and Mongolia provides children and young adults living in abject poverty with the opportunity to continue their education through the provision of education scholarships. In addition to tuition fee assistance, additional support in the form of guidance, career counselling, personal development activities and life skills training is provided, ensuring our students are able to explore and reach their fullest potential in their education and future career.

The students enrolled in this programme are often orphans, street children living with relatives, children coming from low-income households, families affected by the acute financial hardships caused by a serious accident or illness to the primary income earner, children of large families whose parents are physically impaired or children from other CNCF programmes who want to further their education but lack the financial means to do so. To date, the Education Scholarship Programme has supported the educational journey of 5,098 students, enabling the students to continue their schooling and pursue tertiary education.







**54** STUDENTS graduated from Primary School, Secondary School, High School, University and College

For full details about this programme, view CNCF's Education Scholarship Programme Annual Report **here**.



# GIVEN WINGS TO FLY

Mann\* was born into extreme poverty, her family lived in a small, cold and dilapidated room. Mann's father used to work as a driver until he was sentenced to imprisonment after a fight, leaving the burdens of daily expenses weighing heavily on Mann's mother who had to take on varied seasonal labour jobs just to put food on the table. Mann dreamt of tertiary education but the costs of education were so beyond her reach that Mann often considered dropping out of School to work and support her family. Until CNCF's Education Scholarship Programme (ESP) empowered Mann to continue in her educational journey. Understanding the financial hardships that the family was facing, CNCF also supported Mann's younger siblings to remain in School.

For many years, CNCF's ESP enabled Mann to further her studies and pursue her dream of becoming a Teacher where she said she could share knowledge and empower young children like CNCF had done for her. With her excellent academic performance, Mann was accepted into a prestigious University in Ho Chi Minh City and majored in Primary Education. CNCF's ESP team continued to provide Mann with guidance, motivation and additional assistance whenever she needed to ensure Mann received the adequate support she needed to thrive. Mann also participated in many CNCF trainings and workshops on communications and essential life skills to develop her confidence and gain hands-on experience.

The day Mann graduated from University was filled with joy and pride for all those around her with smiles and tears of joy reflecting Mann and her family's determination and commitment to education, knowing that they are now on the pathway to a brighter future. Despite her challenging circumstances, Mann never once gave up on her dream of an education which, along with CNCF's support, has given her the wings to her accomplishments today and the ability to break the cycle of poverty for herself, her family and their future generations.

\*Name and identity changed to protect privacy



### **Rehabilitation Centre For Youth Education** Programme

CNCF's Rehabilitation Centre For Youth Education Programme (formerly named Boys' Prison Education Programme) (established in 1997) provides quality academic education, vocational classes and extracurricular activities to young people entering Ulaanbaatar's Rehabilitation Centre for Youth. This programme ensures that the boys and girls, who live and study separately from each other, have the necessary qualifications and skills to access employment or pursue further education pathways to break the cycle of poverty and crime once they are released. Since its inception, 1,275 young people have been supported by the Rehabilitation Centre For Youth Education Programme.

46 **STUDENTS** attended curriculum-based schooling

**48** YOUNG PEOPLE lived at the Rehabilitation Centre for Youth **08 STUDENTS** graduated from Primary School, Secondary School

07 **STUDENTS** took their University entrance exams and successfully passed

For full details about this programme, view CNCF's Rehabilitation Centre For Youth Education Programme Annual Report here.

and High School



### **Blue Skies Kindergarten**

CNCF's Blue Skies Kindergarten (established in 2000) provides holistic early education, healthcare, emotional support, nutrition and essential items such as warm clothes and educational supplies to young children who are residents of CNCF's Blue Skies Ger Village and children living in the surrounding Songino Khairkhan district area, Ulaanbaatar. To date, the Blue Skies Kindergarten remains the only free kindergarten in the local district, supporting the well-rounded education of 1,279 children and laying the groundwork for their Primary School education.



For full details about this programme, view CNCF's Blue Skies Kindergarten Annual Report here.



### **Bicycle Support Programme**

CNCF's Bicycle Support Programme (established in 2004) in Vietnam provides children, who are unable to afford safe transportation to school due to financial hardship and thereby at high risk of educational disengagement, with a quality bicycle of their own. A bicycle is not only a transportation to and from school but a lifeline for a family, helping to improve a child's educational outcomes by increasing access to school and a family's economic outcomes by reducing transportation costs. To date, 2,020 bicycles have been distributed to children in need, enabling children to further their education and alleviating the financial burdens of their families



For full details about this programme, view CNCF's Bicycle Support Programme Annual Report **here**.



### Arts & Music Programmes





participated in the Arts & Music Programme













For full details about this programme, view CNCF's Arts & Music Programme Annual Report **here**.







attended

Judo

### **Sports Programme**

CNCF's Sports Programme (established in 1997) facilitates the fitness and overall wellbeing, as well as social development of each child by offering a range of physical activities and sports classes including Taekwondo, Judo, Swimming, Cricket, Kendo and Football. Sports Programme students are also provided with exposure to a variety of activities such as sporting tournaments and performances to acknowledge their progress and further their techniques, whilst cultivating an important social skill set and developing their focus, self-confidence, and discipline. The Sports Programme has supported over 5,310 children in Vietnam and Mongolia to explore their sporting potential benefitting their physical health and positive wellbeing.

Due to continued pandemic movement restrictions this year in both Vietnam and Mongolia, CNCF Sports schedules were reduced.





**CHILDREN** 

attended

Taekwondo













For full details about this programme, view CNCF's Sports Programme Annual Report **here**.

# 

Access to healthcare is crucial to the development of each child, to their family, as well as to their community. However, the unprecedented rise in unemployment with livelihoods destroyed due to the economic impacts of the COVID-19 pandemic, has further widened the existing healthcare coverage gap for disadvantaged families.

Safeguarding the health and wellbeing of the children and communities we serve remains CNCF's top and foremost priority. Our Healthcare programmes protect the fundamental right to quality medical care for every child and the provision of timely healthcare support to our young people, ensuring the physical health. socioemotional development and educational achievements for their best start to life.

### **Sunshine Social** and Medical Centre

The Sunshine Social and Medical Centre (SSMC) (established in 1991) is CNCF's flagship project and, to this day, remains the heart of the Foundation. SSMC provides quality healthcare, physiotherapy-based nutritional care. rehabilitation. psychosocial care, preschool education and day care services to babies and children (age 0-6) who are orphans, abandoned or come from impoverished families. The SSMC enables children to have the best start to life by providing an international standard of care through the Intensive Monitoring Unit (IMU) for children aged 0 to 2, and Residential Care Unit (RCU, Hoa Mi Nightingale Unit) for children aged 2 to 6, and Day Care Unit (Son Ca Songbird Unit). Medical treatments are also provided to surrounding communities at the outpatient clinic located on the ground floor of the centre and through a range of SSMC medical team community outreach trips.

Since inception, CNCF's Sunshine Social & Medical Centre has provided 1,598 vulnerable children with full-time residential care; 2,403 children with day care services and early childhood education at our kindergarten and 190,567 children with free examinations and treatments at our outpatient clinic and through our outreach programme.







CNCF Annual Report 2021 | 24









children (aged 0 – 16) through our outreach medical trips



For full details about this programme, view CNCF's Sunshine Social & Medical Centre Annual Report here.

# A CHILD BLOSSOMS THROUGH QUALITY HEALTHCARE



18-month-old Minh\* was referred to CNCF's Sunshine Social & Medical Centre in desperate need of urgent medical treatment. Born prematurely, Minh was also diagnosed with severe malnutrition, cleft palate and cerebral palsy, he was dangerously frail, suffering from a serious respiratory infection, contracture and his psychomotor development was that of a 6-month-old child.

Upon his arrival. CNCF's medical team implemented an immediate intervention and rehabilitation plan for Minh, including a tailored energy-rich diet and intensive physiotherapy. Over the course of 19 months, and through Minh's persistence and determination, the young boy has recovered from malnutrition and shown significant development in his psychomotor skills. From being only able to roll, Minh can now sit and stand unaided. Our medical team continues to support Minh with further physiotherapy-based intervention that will strengthen his legs and help him to walk independently. Earlier this year, a special education plan was also developed to support Minh's cognitive growth. His expressive language was that of a 12-month-old child and his receptive language, social interaction and fine motor skills were that of a 9-month-old. Through individual and group learning activities, Minh has come leaps and bounds in his receptive and expressive language, social interaction and fine motor skills.

Today, Minh has flourished into an active and healthy young boy who enjoys playing and learning with his caregivers and friends. We know that Minh will continue to make great progress in his childhood development as we continue to give Minh the right support, love and care.

\*Name and identity changed to protect privacy



Phòng chóng dịch bệnh viêm dường hỏ háp cáp do chủng vi rút Corona mới ( Sars-CoV 2) RỮA TAY THƯỜNG XUYÊN BẰNG XÀ PHÒNG VI

THIET THOI

ENTRE

142

**CNCF Sunshine Social & Medical Centre Vietnam.** 

CNCF Annual Report 2021 | 27

### Healthcare Programme Mongolia

The Healthcare Programme in Mongolia (established in 1997) provides the children in CNCF's programmes and disadvantaged and at-risk children of Mongolia with professional medical check-ups, treatments, emergency care and healthcare trainings. To date, the Healthcare Programme has supported 10,291 children and families to develop healthily and provided them with a safe foundation to grow and flourish in life.

For full details about this programme, view CNCF's Healthcare Programme Annual Report **here**.



benefitted from the Healthcare Programme





33 HEALTH TRAININGS AND WORKSHOPS were organised for children





### **35** CHILDREN received financial support for surgeries and treatments through CNCF's Medical Assistance Programme



**35** FAMILIES received health guidance and counselling

### Medical Assistance Programme

CNCE's Medical Assistance Programme (established in 1999) provides financial support to children (up to age 16) from varied provinces in Vietnam who travel to Ho Chi Minh City for emergency medical treatments that they are otherwise unable to afford. The financial assistance helps alleviate the family's burden of treatment costs for life-saving surgical procedures, post-operative care, basic medical treatments, social support and health insurance. Since its inception, 2,393 children have been supported with medical assistance for emergency surgeries and medical treatments they desperately need to develop into healthy individuals.

For full details about this programme, view CNCF's Medical Assistance Programme Annual Report **here**.



### Medical Exchange Programme

CNCF's Medical Exchange Programme in partnership with Operation Childlife and the Royal College of Surgeons in Ireland was established with an aim to bring world-class medical expertise to Vietnam in the form of medical delegations that assess difficult medical cases, and perform surgeries that were otherwise unavailable in Vietnam. The programme also brings key local Vietnamese medical staff to Ireland for intensive surgical training that they can apply in their home hospitals. To date, CNCF's Medical Exchange Programme has supported 1,028 children, of which, 535 children have been provided with life-saving surgeries giving them another chance at life. 28 doctors from Children's Hospital No. 2 have also been facilitated to travel to Ireland for intensive surgical training at Our Lady's Children's Hospital, Dublin.

This year, the Medical Exchange Programme could not take place due to the COVID-19 pandemic restrictions on global movements. Delegations of paediatric surgeons were scheduled but unable to travel to Vietnam to train Vietnamese medical teams, provide children with medical consultations and perform complex life-saving paediatric surgeries ordinarily unavailable in the country.

For full details about this programme, view CNCF's Medical Exchange Programme Annual Report **here**.

# Our Year In Community Development

Far too many children and families living in some of our world's most deprived and often overlooked communities, have been plunged into dire poverty where the profound impacts of the COVID-19 crisis have reached beyond their immediate health. CNCF's Community Development programmes directly contribute to the positive and lasting impact to the lives of children and families from socially and economically disadvantaged communities. The programmes initiatives reflect the urgent and growing concerns of vulnerable communities by providing housing, education, clean water, adequate sanitation and employment opportunities through community-based entrepreneurship, women's equality and empowerment. Our comprehensive child-centred approach continues to enable vulnerable children who come from abject poverty to reach their full potential and become productive members of society.

CNCF Annual Report 2021 | 30





### Blue Skies Ger Village

CNCF's Blue Skies Ger Village (established in 1997) provides both temporary shelter and permanent housing for vulnerable children who are orphaned, living on the streets or are otherwise unable to stay at home due to a high risk of neglect, abuse, or exploitation. The Blue Skies Ger Village provides residential care, healthcare, nutritional education, support, comprehensive psychological support, vocational training, personal and life skills development, clothing, psychological support and extracurricular activities, ensuring that every child can thrive and develop if given the foundation needed for their physical, emotional and intellectual development. The Blue Skies Ger Village has provided comprehensive childcare services for 1,277 children since its inception, enabling our young people to reach their fullest potential and become productive members of society.



resided at CNCF's Blue Skies Ger Village



PSYCHOLOGICAL THERAPY
 SESSIONS
 were conducted for 55 children



LIFE SKILL TRAININGS AND WORKSHOPS were organised

For more information, view CNCF's Blue Skies Ger Village Programme Annual Report **here**.

# FROM DESTITUTION TO A BRIGHT FUTURE

Erdene\* and her siblings arrived at CNCF's Blue Skies Ger Village having been severely neglected by their alcoholic parents. The children would often starve and freeze for days in the harsh winter of Mongolia in temperatures as low as -40°C. Homeless, the family were constantly on the move to seek shelter, placing the children at great threat to various diseases and illnesses. As Erdene's parents had not been making any progress towards creating a safe living environment for their children, Erdene and her siblings were placed as long-term residents at CNCF's Ger Village where they were immediately loved and cared for.

Erdene was traumatised and deeply affected by her disturbing childhood experiences when she first arrived at the Ger Village. Erdene gradually opened up to our team about her early childhood where the young girl always felt envious of her peers for having caring parents and not going hungry every day like she did. Through the love, patient care and consistent psychological support from our team, Erdene started to heal from her traumatic memories and grow into a confident and understanding child who always looks after her younger sibling and remains a big sister to the other children at the Village.

In addition to the progress she made in her academic education, Erdene was empowered to take part in English language class and extracurricular activities such as volleyball and ballet, which she excelled in. This year, Erdene successfully graduated from primary education and is now studying in the 6th Grade majoring in Korean language. Today Erdene is a hard-working and determined student in School and an inspiration to the young children at the Ger Village with her unwavering kindness and positivity. We could not be prouder of Erdene and to have witnessed the incredible transformation she has gone through in both her wellbeing and studies. Erdene remains one of the many examples of why CNCF's work remains critical and why we are inspired and driven to keep doing the work we do.

\*Name and identity changed to protect privacy





**CNCF Blue Skies Ger Village Mongolia** 

THE TRANSPORT

CNCF Annual Report 2021 | 35

TIRA DIMILI

h thank



## **Sunshine Homes**

CNCF's Sunshine Home for Boys (established in 1994) and Sunshine Home for Girls (established in 1997) are safe havens for disadvantaged children and young adults in Vietnam. At the Sunshine Homes, CNCF provides education, healthcare, nutritional support and social development opportunities for the boys and girls, enabling the children to develop knowledge, skills, self-confidence and strengths to lead independent and fulfilling lives. To date, the Sunshine Homes have provided 1,256 children including 737 boys and 519 girls with holistic child-centred support and a sustainable future.

For full details about this programme, view CNCF's Sunshine Homes Annual Report here.



care at the Sunshine Homes



enrolled in academic and vocational education in the school year







**O3** CHILDREN graduated from Primary School and Secondary School





**20** LIFE SKILLS TRAININGS AND SHARING SESSIONS were organised



## Tay Ninh Residential Centre for Visually Impaired Children

Located in Tay Ninh Province, CNCF's Tay Ninh Residential Centre for Visually Impaired Children (established in 1999) functions as both a residential and educational centre, providing children with holistic long-term residential care, nutrition support, healthcare, academic education, rehabilitation, vocational and life skills training and recreational activities. To date, the Tay Ninh Centre remains the only facility offering comprehensive care to an underserved and often overlooked population of visually impaired children in the province, assisting 1,465 children and young adults to become self-sufficient and independent individuals.

For full details about this programme, view CNCF's Tay Ninh Residential Centre for Visually Impaired Children Annual Report **here**. **60** 

## CHILDREN

received holistic support at CNCF's Tay Ninh Centre for Visually Impaired Children

49 CHILDREN attended vocational classes



**57** CHILDREN

were provided with personal medical insurance

> 38 CHILDREN attended rehabilitation classes

**06** TOPIC TALKS & SHARING SESSIONS were conducted for children

CNCF Annual Report 2021 | 37

## **Capital Projects**

CNCF's Capital Projects (established in 1997) support communities in poor and rural areas of Vietnam, enabling access to healthcare, education, clean water, and capital through the provision of kindergartens; community recreational areas; water supply facilities including water tanks, water wells and water purification plants through the Rural Clean Water Programme; low-interest revolving loans through the Microfinance Loans Programme; and other facilities, enabling children and their families to reach their full ability to lift themselves out of poverty. Since its inception, over 816,608 children and families have been impacted by CNCF's Capital Projects in Vietnam.



## 15,966 CHILDREN AND FAMILIES

benefited from CNCF's Capital Projects through the provision of a swimming pool and water tanks in 2021, and continued to benefit from schools, kindergartens and playgrounds builds, water filter systems, and kitchens constructed in previous years.

## **Give-a-Ger Programme**

CNCF's Give-a-Ger Programme (established in 2001) provides homeless families, or vulnerable families who are at risk of homelessness or living in inadequate home environment with a warm, safe and sustainable ger (a traditional Mongolian home) of their own. To date, the Give-a-Ger Programme has supported 926 families with a high quality and comfortable ger of their own, enabling the families to flourish in a safe environment free from all forms of threats and able to rebuild their lives.

For full details about this programme, view CNCF's Give-a-Ger Programme Annual Report **here**.



#### **CHILDREN AND ADULTS** were supported by CNCF's Give-a-Ger Programme





# were con

### **55** PROJECT VISITS

were conducted by CNCF Social Workers, including **38** home visits and **17** land preparation visits





# ACCOUNTABILITY

## **ACCOUNTABILITY TO OUR CHILDREN**

## Child Protection

Every employee and volunteer is required to read and sign our Child Protection Policies, which are part of their employment contract with CNCF. These policies are also covered extensively in the orientation programme. All CNCF members are made aware of the actions they should take if they have concerns about child safety. All staff, from the top level to those working on the frontlines (including board members, managers, programme staff, volunteers, and interns) are encouraged to report evidence of misconduct to the Board of Management.



CNCF is committed to transparency, and we welcome visitors to observe our work first hand. All visitors are required to sign terms and conditions before visits are confirmed, and visitors on-site are accompanied by authorised CNCF management staff at all times.

## Safeguarding Children

As CNCF works with some of the world's most vulnerable children, we uphold very stringent child protection policies. Safeguarding the children can be challenging due to the cultural context of the communities we work in, where children's rights are sometimes considered less important. In addition, some of our children come from hostile environments. Thus, the measures we take to ensure their wellbeing have to be solid and relevant to the different settings in which our teams work.



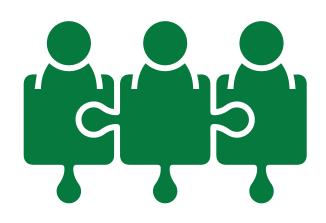
To protect our children, visitors and volunteers are not permitted to take photographs unless approved by authorised CNCF management. In addition, no images of our children may be made public without consent of CNCF. Images of our children and other beneficiaries cannot be disseminated if they interfere with a person's rights, privacy, bodily integrity, or dignity.

## **ACCOUNTABILITY TO OUR PROGRAMMES**

CNCF takes an inclusive approach to the process of evaluation, encouraging active participation of all stakeholders in the project/programme evaluation process. Key participants in this process include, CNCF project management staff, local partners, project staff, CNCF children and their parents/quardians (direct and indirect beneficiaries) ensuring and inclusive multifaceted approaches to ensuring the best quality of care. Our approach of inclusivity ensures varied and innovative viewpoints which allows knowledge and skills sharing, innovative approaches and ideas, strengthening the evaluation capacity among all stakeholders

We also combine process assessment and impact evaluation. We assess both policies and management challenges, results and the effectiveness of existing projects. This comprehensive approach allows us to track challenges found in programme delivery and operations enabling us to identify and remedy problems at an early stage and mitigate future challenges. These measures also support innovative changes and adaptation to programmes based on needs within the community. We measure impact using both qualitative and quantitative metrics.

## ACCOUNTABILITY TO OUR PARTNERS & SUPPORTERS



We aim to maintain high levels of accountability and transparency in our operations and we adhere to strict evaluation and reporting procedures.

## CNCF Programmes Operated By Our Foundation

Budget control is assigned to the accountant, project managers, and finance manager. Any disbursement required by project staff must be checked against the budget by project managers and accountant and receive Board of Management approval before payment is released. Each month, the accountant compares what the foundation planned to spend with what was actually spent. The budget deviation analysis report is sent to project and finance managers for monthly review. The budget deviation analysis helps determine how well we our operational outcomes match our plans, how much to budget in the future, and where expenditure problems might arise in the future.

## CNCF Programmes Operated By Our Local Partners

When funds are provided to local partner organisations, we rigorously monitor all expenditures: Budget control is assigned to the accountant, project managers, and finance manager. Partners are required to send monthly financial reports along with all supporting documents, invoices, and receipts. The accountant makes sure all financial disbursements by partners are correct and match the project budget and provides a complete budget analysis to the finance manager and project managers for review.

## Donations

We are committed to transparency with all our donors. Thus, we provide details on how we spend the funds we receive and how we use in-kind gifts. We are proud of the progress our children and communities make and thus endeavour to share stories with our supporters and partners. However, we always ensure the privacy of our children and their communities is respected. We have an open-door policy that allows members of our community to drop by our offices at any time during business hours so they can talk to our team members and learn more about our work and our administration.

We do not work with or accept resources from partners whose products, practices, or ethics conflict with our values. While we are grateful for every single donation, we do not accept donations of clothes or toys that are not in good condition and not fit for use. When we are fortunate enough to receive more than what we require at any one time for the children, with the donors' consent we donate any surplus gifts, toys, and clothes to local underfunded state orphanages and centres.



The health, safety, and security of our children and staff is a top priority. CNCF provides all children and staff in our Vietnam and Mongolia Centres with social and health insurance. Volunteers and interns are required to be insured in their countries of residence before they begin work with CNCF. They are also required to be vaccinated against communicable diseases and infections that are common in Vietnam and Mongolia. In the event of an outbreak, all affected children are guarantined and our Centres are closed to all visitors, volunteers, and project office staff. The medical teams and child care workers who care for the children during an outbreak take all necessary precautions to minimise their risk of infection, and these staff are monitored during and after any outbreak. All staff in our operations undergo a compulsory annual health check-up.



In order to ensure that our staff remain fully informed and engaged, CNCF communicates with them regularly, encouraging open dialogue between staff members. In addition to one-on-one meetings, weekly management conferences and regular departmental meetings keep staff informed about all programmes and give them the opportunity to raise questions and voice concerns. All individual partner office Boards of Directors meet monthly, bi-monthly, or quarterly. The Group General Management team meets once a month via conference call. In addition to general daily communication, the CEO of the Foundation and the Directors of the operational offices have weekly conference meetings. The CEO maintains an open-door policy for all staff and volunteers.

The languages used for internal communications is English and the local language where applicable — Vietnamese and Mongolian, and French in our partner office in France. To communicate with the wider community, our websites, blog, and social media are updated with latest news, information about our work, and ways to get involved. We send regular newsletters and mailshot updates to our supporters around the world.



Security is paramount at all of our centres and programmes. Security cameras and security guards are stationed at main entrances of our centres and all those entering must sign in, state reasons for entering, and sign out upon departure.



Local Fire Departments conduct regular fire safety checks and comprehensive annual fire drills for all our staff and children in Vietnam and Mongolia. Part of the drill includes evacuating all children and conducting first-aid training.



Given the ever-increasing threat of cybersecurity attacks and digital fraud, especially in a year where a number of our staff had to access our systems remotely, this year we undertook a review of the architecture of our electronic systems and our practices concerning those systems. We established new payment processes to lessen the risk of business email compromise fraud (also known as CEO fraud) and put in place a crisis response plan in relation to possible information technology attacks. We implemented additional security factors in respect of our electronic systems and initiated a regular review of the access and authority levels applied to those systems. We're grateful for the continuing support of the law firms and information technology/cybersecurity consultants who assist us with these policy initiatives, as well as with our day-to-day activities.



CNCF has stringent anti-corruption policies in place that meet international financial standards. All staff are contractually required understand the Foundation's to anti-corruption policies. Any breach of the anti-corruption policies by CNCF staff is absolutely prohibited and results in disciplinary action. All staff including board members, managers, staff, volunteers, and interns are encouraged to report any misconduct and malpractice to the appropriate people in charge or directly to our Head Office Board. In 2021, there were no dismissals or disciplinary actions taken against any employee as a result of corruption.



## **Privacy Policy**

We are committed to protecting the privacy of all personal information we hold, whether that belongs to our donors, event attendees, the children under our care, our staff & officers, our volunteers or other people and companies who help us to achieve our goals. To ensure these supporters can make informed decisions about providing their personal information to us, our updated Personal Information Privacy Policy explains our data protection practices and the choices that our supporters have concerning the collection and use of their personal information by us. The policy informs our supporters about the personal information that we gather, how we use and protect it, and how they can access and seek the correction of it. The current version of the policy is available on our website (www.cncf.org).



In 2021, to deliver our project services, fundraise, maintain profile and operate in accordance with good governance, our Foundation relied on **314** staff and volunteers. **119** staff in our operational projects and office in Vietnam; and **93** staff and **9** volunteers in our operational projects and office in Mongolia. We had **23** staff and **35** volunteers in CNCF fundraising partner offices; **35** non-executive (voluntary) Directors who serve on the head CNCF International Board and **7** respective global fundraising boards who operate under their own legal jurisdictions. CNCF UAE is governed by the CNCF UK Board.

## HIRING PERSONNEL

The first step in keeping our children safe is ensuring that all those who work and volunteer with our Foundation meet our professional standards. Our employee recruitment process includes extensive vetting of all prospective hires. We have stringent volunteer selection procedures consisting of several rounds of applications and interviews, with probation periods in place to ensure suitability.



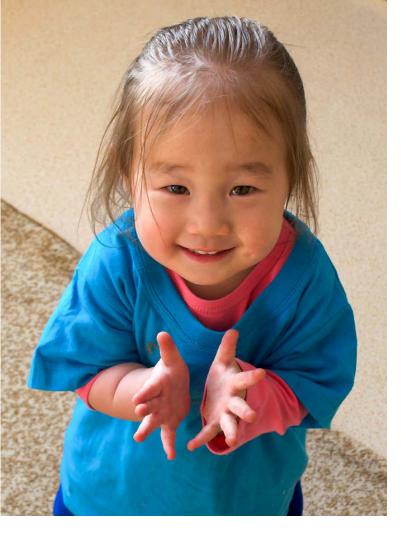


## WORK-LIFE BALANCE AND WORKPLACE FLEXIBILITY

We encourage a healthy work-life balance, and where possible, we offer our staff flexibility in the way they work, including location-free workplaces and flexible working hours. Of course, this is not always possible for teams that work directly at a grassroots level. We continue to make a conscious effort to enhance collaboration between all teams to increase creativity and learning.

"It has been my pleasure working with the team at CNCF and serving the important and unique needs of the children, who are full of potential and eager to learn. Through the Education Scholarship Programme, the children are provided with scholarships to continue their schooling and emotional support to develop essential social skills. Being able to witness the significant growth in the children's education journey and as they flourish into confident individuals defining their own futures remains my greatest motivation in my work. Thank you CNCF for this opportunity to contribute and make meaningful and lasting changes in the lives of many vulnerable children."

#### Ngoc Nguyen, CNCF Education Scholarship Programme Manager, Vietnam



## EQUAL OPPORTUNITY AND DIVERSITY

Our global team is diverse and includes people different backgrounds, including: of Vietnamese, Mongolian, American, Australian, British, Belgium, Chinese, French, German, Indian, Italian, Irish, Pakistani, New Zealand, Saudi Arabia, Scandinavian, Spanish, and Syrian. In our Vietnam and Mongolia operations, 97% of our staff are local nationals. We recognise that hiring locally benefits the communities we work in and provides us with a better understanding of the people's needs. We also believe that localising the local leadership of the Foundation and utilising the talent of our local staff makes our Foundation and our impact in the community more sustainable. We encourage people with physical disabilities and CNCF graduates from our programmes to apply for employment positions within our Foundation.

## TRAINING AND DEVELOPMENT

At CNCF, an important component of our capacity building effort is training and development of our staff. In addition to formal external training, we also promote a culture of learning internally so our staff can develop together as one team. Each staff member sets personal and professional objectives, which are assessed during mid-term appraisals and annual reviews with their line managers and the Director of Operations. All staff, volunteers, and interns who work directly with children attend orientation programmes that cover topics such as child protection, cultural sensitivity, safety, play and behaviour therapy. In addition, training for volunteers and interns includes a combination of on-the-job-training, observation, and mentoring. All volunteers and interns work closely with and are monitored by the Volunteer Coordinator or Programme Managers.



"Educational inequality is one of the key issues faced by many children and families living in poverty in Mongolia. Many parents take out loans to support their children's education but soon become insolvent; the children have to drop out of school and live in extremely difficult conditions without food for long periods of time. I am glad that through CNCF's Education Programmes, children are given the opportunity to study with confidence and develop academically and socially. As a CNCF Child Protection Specialist, I work closely with the students to encourage, empower and support them at all times. The most rewarding part for me is that I get to witness the remarkable development of our students and their positive achievements in academic education and social and psychological growth. I am extremely grateful to be part of CNCF's mission of providing quality, inclusive education to vulnerable children who would never have the chance otherwise"

#### Naranbaatar Batmunkh, CNCF Child Protection Specialist, Mongolia

"All of the children with visual impairments, blindness or hearing and speech impediments arriving at the Tay Ninh Centre come from underprivileged families. As a caregiver, it is my mission to support the children with unconditional love, care and attention throughout their daily activities as well as providing assistance in their learning process. As the years goes by, the children flourish into happy and confident individuals as many of them have gone on to pursue tertiary education in universities and colleges. The children's strength and resilience to overcome and thrive out of difficulties is always an immense inspiration to each and every staff member at the Centre, motivating ourselves to work hard and remain committed to the wellbeing of the children."

#### Dang Xuan Vinh, CNCF Tay Ninh Centre for Visually Impaired Children Caregiver, Vietnam

# OUR PEOPLE'S TESTIMONIALS

"In 2021, due to lockdowns and movement restrictions, our medical team continued to facilitate online healthcare workshops and sharing sessions, as well as offering weekly health wellbeing advice and via telecommunication platforms to help our communities stay updated and equipped with essential knowledge and skills. Thanks to the generosity of our sponsors, our children were able to receive nutritional supplements which they would not have the means to afford otherwise. Having overcome yet another challenging and unprecedented year in 2021, we are immensely grateful for the safety and resilience of our children and communities who have suffered tremendous impacts of the global crisis. Thank you to all the kind donors and supporters, and to my dedicated team for your commitment to the health and safety of vulnerable communities."

Munkhjargal Byambajav, CNCF Doctor and Healthcare Programme Manager, Mongolia

# OUR **MARKERS**

Our Volunteer Programme enables local and international volunteers to work in our operational centres and at a grassroots level. While we recognise that everyone who wants to volunteer with us is well-meaning, we do not condone the growing 'voluntourism' industry. Thus, we have very stringent volunteer application and selection processes.

CNCF is a member of the Comhlámh Code of Good Practice (CoGP) for Volunteer Sending Agencies which is a set of standards for organisations involved in facilitating international volunteer placements. The focus is to ensure overseas volunteering has a positive impact for the four main stakeholders: the local project, the community, the volunteer, and the sending agency. By completing the CoGP, a volunteer sending agency commits to implementing good practice in their work. For more information on CNCF's Volunteer Programme, view **here**.



Any friendship founded on the basis of helping others, is a friendship to be respected, protected and one to be very proud of.

# OUR PARTNERSHIPS AND SUPPORTERS

ALSTINA NO

NI VA

CNCF Annual Report 2021 | 49

Ha My Photoc

## OUR PARTNERSHIPS & SUPPORTERS

"CNCF is doing wonderful work to support vulnerable children and families here in Mongolia. This work has a transformative impact on the lives of so many children which I've been privileged to see at first hand. CNCF is providing healthcare and education for vulnerable children while assisting homeless families with their most basic needs. When I visited Blue Skies Ger Village in Ulaanbaatar, I met many children who've been orphaned and whose families are unable to look after them. They've experienced heart-breaking events, despite their very young age. It is however, heart-warming to see how they are thriving under the love, care and attention they truly deserve, all provided by CNCF."

#### Philip Malone, Her Majesty's British Ambassador to Mongolia

"We congratulate CNCF for your great work and success in transforming the lives of the most vulnerable children and families in Vietnam over the past 33 years. As a proud partner of CNCF, we have no doubt that the on-going support from CNCF will continue to empower and nurture children, especially those in need of physical, emotional, educational, and medical support. On behalf of MOLISA, I would like to say thank you very much for your tireless efforts, in cooperating with the Government of Vietnam in general and MOLISA in particular, to not just help our disadvantaged children but also contribute to the sustainable development of Vietnam. MOLISA is committed to closely working with CNCF towards our common goals to protect the rights of children in Vietnam."

#### Ministry of Labor, Invalids and Social Affairs Vietnam (MOLISA), Government of Vietnam

"Thanks to you and your Foundation's dedication to improving the safety and well-being of children in need of care and protection, many thousands of impoverished children have been provided with shelter, education, healthcare, and love. Thank you for your tireless efforts to change the lives of thousands of Mongolian children and families and for helping them to realise their dreams."

## Ms. Ariunzaya Ayush, Minister of Labour and Social Welfare of Mongolia



## PROGRAMME DELIVERY PARTNERS

We work very closely with local government partners in Vietnam and Mongolia to implement our programmes. Our relationship with our partners is based on our mutual commitment to the communities we work in and increasing the impact of our work for the children. We routinely have open dialogues with our local partners to understand any challenges with projects and to develop solutions to them, and to identify new communities in need of our support. We also facilitate capacity building of our local partners as we believe that this will have the most impact in terms of promoting long-term, sustainable change. CNCF is privileged to partner with the following local partners:

## VIETNAM

Association for Promoting Education of Tan Dinh Ward (District 1, Ho Chi Minh City) Bureau of Labour, Invalids, and Social Affairs - Can Gio District and District 10 (Ho Chi Minh City) British Embassy Vietnam Centre for Social Work and Community Development Research and Consultancy (SDRC) Children's Hospital No.2 Ho Chi Minh City Department of Education HCM City Department of Foreign Affairs Department of Labour, Invalids and Social Affairs -Lam Dong, Dong Nai, Ben Tre, Tay Ninh, Dong Thap, Kien Giang and Ca Mau Province Hau Giang Union of Friendship Organisations Ho Chi Minh Union of Friendship Organisations Ho Chi Minh City Child Welfare Association Long An Union of Friendship Organisations Ministry of Labour, Invalids, and Social Affairs of Vietnam (MOLISA) National Funds for Vietnamese Children People's Aid Coordinating Committee (PACCOM) People's Committee of Chau Thanh District and Thanh Hoa District (Long An Province) People's Committee of Ward 14, District 8, Ho Chi Minh City Thao Dan Social Protection Center, Ho Chi Minh City The Disability Research and Capacity Development (DRD) Tuong Lai Ho Chi Minh City Vietnam Union Friendship Organisation (VUFO) Women's Union of Cau Ong Lanh Ward (District 1, Ho Chi Minh City) Women's Union of Long Thanh District, Dong Nai Province Women's Union of Son Kien Commune, Kien Giang Province Youth Union of Ho Chi Minh City

## MONGOLIA

#### 108 Child Detention Centre Children's Police Precinct of Songinokhairkhan District Enkhiin Urguu-2 Family Clinic Executive Court and General Court of Mongolia Family, Child and Youth Development Agency and its branches in the 9 districts of Ulaanbaatar, Bulgan, Erdenet and Zuunkharaa Family, Child and Youth Development Department of Ulaanbaatar Mongolian Children's Art Centre Mongolian Cricket Association Mongolian Olympic Association Mongolian Taekwondo Association Mongolian Welfare Kindergarten's Association National Maternal and Child Health Centre Social Welfare Department of Songinokhairkhan District Songinokhairkhan District Authority Songinokhairkhan District Family Clinic Songinokhairkhan District General Hospital Songinokhairkhan District Medical Centre Songinokhairkhan District Sports Agency Songinokhairkhan District Mayor Rehabilitation Centre for Youth The 40th Micro-district Authority of Songinokhairkhan District The 14th Health Centre of Songinokhairkhan District

The 14th Health Centre of Songinokhairkhan District The 67th and 124th Public School Administrations Unur Bul Mongolian National Orphanage

#### Agi Charity NGO Amin Huuhduud NGO Asral NGO Centre Bat-Uyanga LLC Bitumina Co.Ltd Ernst & Young Mongolia Enkhiin Urguu-2 Family Clinic Gal- Gerel LLC Gatsuurt LLC Jeonju Taekwondo Association March Design LLC Mon-Gen Private School Prison Service Centre NGO Sanaa Sofa I I C Seoul Taekwondo Association Tulga Taekwondo Club Verodiko Mongolia LLC Wagner Asia

## PARTNERSHIPS

CNCF has partnerships with and receives grants from various institutions, many of which also help to raise awareness on the work of our Foundation. Grants are typically earmarked for projects and, in some cases, capacity building to ensure the sustainability of our Foundation. Acceptance does not impair our independent pursuit of our mission or compromise or endanger our integrity and reputation. CNCF's work is only possible because of the generosity and kindness of others. We endeavour to build long-term close relationships with our partners and supporters, and in order to achieve this, we recognise that we must be transparent and accountable throughout the different stages of our partnerships.

## **CORPORATE PARTNERS**

CNCF works with corporate partners who share in our mission of supporting vulnerable children and poor communities in Vietnam and Mongolia. Our corporate partners also view the collaboration with us as a meaningful way to engage their employees, clients, and consumers.

"CNCF represents one of the most respected International NGOs in Mongolia and Vietnam and EY has been supporting the Foundation with their rigorous local and global financial management and on the ground activities for over 25 years. CNCF maximises every dollar to support the communities they serve, their work has a transformative impact on the lives of so many children which our teams have had the privilege to see at first hand over many years. We are extremely proud of our longstanding and strong relationship."

Munkhjin Batbayar, Senior Manager, Ernst & Young Mongolia "Coco Tang greatly appreciates the crucial work CNCF have done for many years. Their team, and their commitment is unwavering, and we are very pleased to be long term donors of their humanitarian work. Supporting the Vietnamese community is important to our business, and we are always very happy to see our relationship with CNCF evolve and witness the impact their work has on the children they support."

#### Coco Tang, UK



# INSTITUTIONAL PARTNERS

CNCF has partnerships with and receives grants from various institutions, many of which also help to raise awareness on the work of our Foundation. Grants are typically earmarked for projects and, in some cases, capacity building to ensure the sustainability of our Foundation.



"Transforming the lives of seriously disadvantaged children has to be one of the most worthwhile causes. My wife and I first came into contact with CNCF in 2000, its 10th anniversary year, when I took up my post as the UK's Ambassador to Vietnam. It was doing highly-regarded work then and, as I've seen much more recently, it continues to do so today through its education, healthcare and community development programmes. Seeing the faces of those children fortunate enough to benefit from CNCF's support is a joy in itself. But these activities and the wonderful team involved need funding, in which regard the impact of COVID-19 has brought fresh challenges. I am glad that the Vietnam-UK Network has been able to provide some sponsorship to CNCF in the past year, and I hope others who care about Vietnam and the needs of its least fortunate children will do whatever they can to help the Foundation to continue its wonderful work."

#### Warwick Morris, UK Ambassador to Vietnam, 2000-2003, and Chairman of the Vietnam-UK Network since 2018

"I had the pleasure of getting to know the incredible team at CNCF right from taking up my job as British Consul General in Ho Chi Minh City in early 2016. I didn't know then just what an emotional attachment I would form with the incredible individuals that run CNCF in Vietnam and the UK. CNCF is made up of people from all walks of life; all with different backgrounds but all driven by the same passion which is to give children the opportunity of happiness, of belonging, of being unconditionally accepted and loved and to feel part of a huge extended family. You don't just stumble upon CNCF and walk away. It very quickly becomes part of one's DNA's. And that's a blessing."

#### lan Gibbons MBE,

Her Majesty's British Consul General to Vietnam, 2016-2020, and Chairman of UK-Asean Business Council since 2020





"The Royal College of Surgeons in Ireland has enjoyed a 12-year association with the Christina Noble Children's Foundation (CNCF). sponsoring a group of students from the schools of medicine, physiotherapy and pharmacy to travel to Vietnam and volunteer at the CNCF Social and Medical Centre in Ho Chi Minh City annually. RCSI strongly believes that volunteerism provides students with an invaluable experience that they will carry throughout their lifetime, encouraging humanitarian commitment to those less fortunate. Our students could not recommend the whole experience highly enough."

#### Dr. Orna Tighe, Vice Dean for Student Support & Development Royal College Surgeons, Ireland

## PARTNERSHIPS WITH EDUCATIONAL INSTITUTIONS

Our Schools Visits Programme helps students learn the importance of service. It also aims to promote an understanding of the types of issues and difficulties that some of the most disadvantaged members of our global community face. CNCF also partners with educational institutions to promote capacity building of our local partners. For example, our Medical Exchange Programme aims to bring paediatric surgery in Vietnam up to international standards. This programme was established by CNCF in 2004 together with Professor Martin Corbally of Operation ChildLife and medical teams from the Royal College of Surgeons Ireland (RCSI) and Bahrain (RCSB).

"I have known Christina Noble personally since 2003. Christina is a rare human being -compassionate, caring, and self-sacrificing. She saw an unmet need for complex surgery for some of the children in Vietnam in 2003 and asked if we would be willing and able to go to Vietnam and help. It was apparent that there was a greater need for complex paediatric surgery not only for the children but also on a wider scale in HCMC. There began a 19-year involvement in Children's Hospital No. 2 through CNCF to engage with the local surgical, medical, and nursing teams and enable them to acquire complex skills in these areas. This has resulted in the successful development of a children's cardiac centre, oncology centre, and complex neonatal and surgical centre at Children's Hospital No. 2 and this is largely due to the foresight, support and commitment of Christina and her Foundation."

Professor Martin T. Corbally Consultant Paediatric Surgeon, Prof and Head of Dept. of RCSI Bahrain







## INDIVIDUAL SUPPORTERS

Our supporters are vital to our success and their contributions to our mission take many forms. Through volunteering, regular donations, child sponsorships, and participation in our fundraising events and activities, our individual supporters are the fuel that makes our foundation run. We encourage everyone who has contributed to our organisation or who is passionate about our mission to visit our operational centres and see first-hand the positive impact our work is making. Supporters can connect with us in person, via email or telephone (details listed in Contact Us), or through our social media channels (Facebook, Twitter, Instagram) and our website (www.cncf.org).

"It all started when I met a previous CNCF child sponsor from Spain. She had been a part of a child and their family's life in Mongolia through CNCF for over 7 years and it blew my mind that for just £30 a month – I too could do the same from London, transform a family's life and help them to change the trajectory of their futures. I was fortunate enough in the birth of lottery of life to have been given a loving family who could support me with an education, I wanted to empower someone else with that opportunity in life so they too could define their own destiny. The whole experience has been truly heart-warming, and the journey and connection with my sponsored child, CNCF and their work, life-long."

#### Lucy Connor, United Kingdom

"There were various reasons why I wanted to support Christina Noble Children's Foundation and not just through Child Sponsorship. It is one of the most inspiring places I have visited. It is wonderful to see the care provided for the children, and heart-warming to know that they are in a safe and nurturing environment despite their often tragic and challenging beginnings."

#### **Guy Nathan, United Kingdom**



"I have always wanted to give something back to Vietnam which has been my home for thirty years. My first friend I made arriving here was Christina and I watched her build up the Foundation from the start. There is something so personal in knowing that contributing towards the cost of the school of a child, then a teen and hopefully a graduate, can change a person's life, bring them security and support their dream. The real cost of sponsorship is giving a young person a chance to have the door to a better future which would not be possible without the financial support. That future means an education which in turn could mean the ability to support a family of grandparents, parents, siblings and later hopes for secure family of their own. It is not only an investment in a child's schooling, it is an opportunity for much much more. That's why I support a child from CNCF – and I want to help more."

#### **Richard Forwood, Vietnam**

"A wonderful organisation doing critical often life saving work with the most underprivileged in the Vietnam community. A group of dedicated and passionate staff that truly care for the children. I have had the privilege of visiting and working with CNCF on many occasions and it has been a pleasure. I would highly recommend supporting this organisation in any way you can."

#### Jay Taylor, Australia

"There were various reasons why I chose to sponsor a child through the Christina Noble Children's Foundation. It all started when I found out my dad had sponsored a child through the Foundation and I saw the big impact that can have on their lives. I have been sponsoring a child for 4 years after my amazing couple of months volunteering at the Foundation. I saw amazing work being done to back the lives of the children. Sponsoring a child has made a big impact on my life. It's a lovely feeling knowing that I have helped make a difference. It's also a complete eye-opener and has made extremely grateful for what I have. I would really recommend sponsoring a child through the Foundation as it's in the right hand to enhance the children's lives. You can see how they grow, the accomplishment they achieve through on-going emails and letters. This creates a lasting, very valuable bond."

#### Luke Lindsay, United Kingdom

"I visited the Christina Noble Children's Foundation along with some friends, we were very impressed and touched by how much love and care all the staff were providing the children with; the high standards of safety and wellbeing was very evident as we engaged with the children, spoke to the staff and volunteers - CNCF is truly a worthy cause that deserves our attention. If you have a few hours of your time to spare, I highly recommend a visit to experience the exceptional work CNCF provides; it will brighten up your day!"

#### Lily Wong, Vietnam

CNCF Annual Report 2021 | 57

#### THANK YOU TO ALL WHO DONATE, SUPPORT AND VOLUNTEER SOME OF WHOM ARE MENTIONED BELOW. YOU AND MANY OTHERS ARE OUR LIFELINE, WITHOUT YOUR SUPPORT CNCF COULD NOT CONTINUE HELPING SOME OF THE MOST VULNERABLE CHILDREN AND COMMUNITIES IN OUR WORLD TODAY. THANK YOU.

Andrew Knott (US) Andy Bourke (US) Angela Hsu (US) Anonymous (IR) Anonymous Foundation (US) Allen & Overy (HK) Allied World (HK) ASBL "VOIE DU CŒUR" (FR) Banham Foundation (UK) Barloworld Mongolia (MN) Belgravia Hartford Capital (VN) Bitumina LLC (MN) Boureau Viviane and André (FR) Brian Moss & Family (HK) Broatch Joëlle (FR) Bugat Resort Hotel (MN) Byrne Family (UK) Capital Group (HK) Chains Caravelle Hotel Co. (VN) Chien Furniture (VN) Chillag Charitable Trust (UK) Chris Mikosh (US) Clare Harris (UK) Coco Tang (UK) ConnectedGroup Limited (HK) Consular Club (VN) CV Linens (US) Dominic Scriven (VN) Deserite International Charities Mongolia (MN) DHL (HK) Donal Grogan (Argon Masking) (US) EBRD Mongolia (MN) Embassy of Australia in Mongolia (MN) Embassy of the Czech Republic in Mongolia (MN) Embassy of the United Kingdom in Mongolia (MN) Embassy of the United Kingdom in Vietnam (VN) Embassy of Mongolia in United Kingdom (UK) Embassy of Vietnam in United Kingdom (UK) Embassy of Turkey in Mongolia (MN) Ernst and Young Mongolia LLC (MN) Ernst and Young Vietnam (VN) Eric & Barbara Kinsella (IR) Furniture Industry for Education (FIFE) (US/VN) Gandan Yourte (FR) Gatsuurt LLC (MN) Gemini Foundation (UK) Giant Furniture - Nguyen Thi Thuy Nham (VN) Global Development Group (AUS) Greg Sugars (AUS) Hoelhe Kurt and Suzanne (FR) Hogan Lovells (HK) Ian Henderson & Friends (HK) Jim Allen (HK)

Jim Allen (HK) Judo Club Lugdunum (FR) Jackie Preis (UK) Jacqueine Stokes (UK) JC Trust Limited (MN) J.H.C.KEMP (VN) Joss Stewart (AUS) Karin Siemoneit (UK) Lady Moore Charitable Trust (UK) Linda Kuczka (US) Linda Proudman (UK) Liquidnet Holdings, Inc (HK) Mark Devadason (AUS) MCD Productions Ltd (IR) Mekong Capital (VN) Mesomeris Family (UK) Michael Hanson Lawson (HK) Morrison Foerster (HK) Municipalité Montacher Villegardin (FR) Mungun Saa LLC (MN) Nelumbo Stiftung Foundation (UK) Nano International LLC (MN) Nga Vuong-Sandoval (US) Nomura International Ltd (HK) Odile Perrenoud (FR) Orthofaso (FR) Pat and Mary Donelan (UK) Patrice Feavel (US) Paul Daley & Chef's Garden (HK) Perrenoud Odile (FR) PRP Australia (AUS) Premier Oil Viet Nam Offshore B.V (VN) PVH Far East Ltd. (VN) Raynaud Tiercelin Béatrice (FR) Richard Forwood and Thai (VN) Robert Kimbrell (US) Rotary Club of Kowloon North (HK) Ruby Lau (UK) Sean Byrne (UK) Sherwin William Ltd. (VN) SHOEfabrik (VN) Singapore International School (HK) Soline Vielle (FR) Souter Charitable Trust (UK) Spyros Mesomeris (UK) Stars Group (IR) St. James Place Foundation (SJP) (HK) Tamara Stubbs (UK) Tanner Trust (UK) Team Oardacity (UK) The Andrews Family & Friends (HK) The Australian Chamber of Commerce Mongolia (MN) The British Consulate General Vietnam (VN)

The British Chamber of Commerce Vietnam (VN) The Barton on Sea Group (UK) The Executive Centre (HK) The International Development Law Organisation (MN) The International Women's Association of Mongolia (MN) The Jephcott Charitable Trust (UK) The ONE Foundation (IR) The Smith Family Foundation (US) TMF Group (HK) Tom Ward (UK) Tiens LLC (MN) Timber Industries (VN) Tim Parrish & Family (US) TTI (HK) Util Stiftung (UK) Valocity Global (NZ) Veradico Mongolia LLC (MN) Vielle Soline (FR) Vovos Pascal (FR) Wednesday Afternoon Golf Society Hong Kong (WAGS) (HK)

CNCF Annual Report 2021 | 58

# PARTNER OFFICE FUNDRAISING

## **Ethical Fundraising**

CNCF is committed to ethical fundraising. We respect the rights of our donors to be informed about the causes and programmes for which we are fundraising. When seeking funds, we only collaborate with partners and supporters who share our mission, philosophy, and values and have no conflicts of interest. Our internal communications framework provides guidelines for selection of appropriate messages and images for ethical fundraising based on "Focus on Ethics: Addressing Tensions in Choosing Fundraising Images."

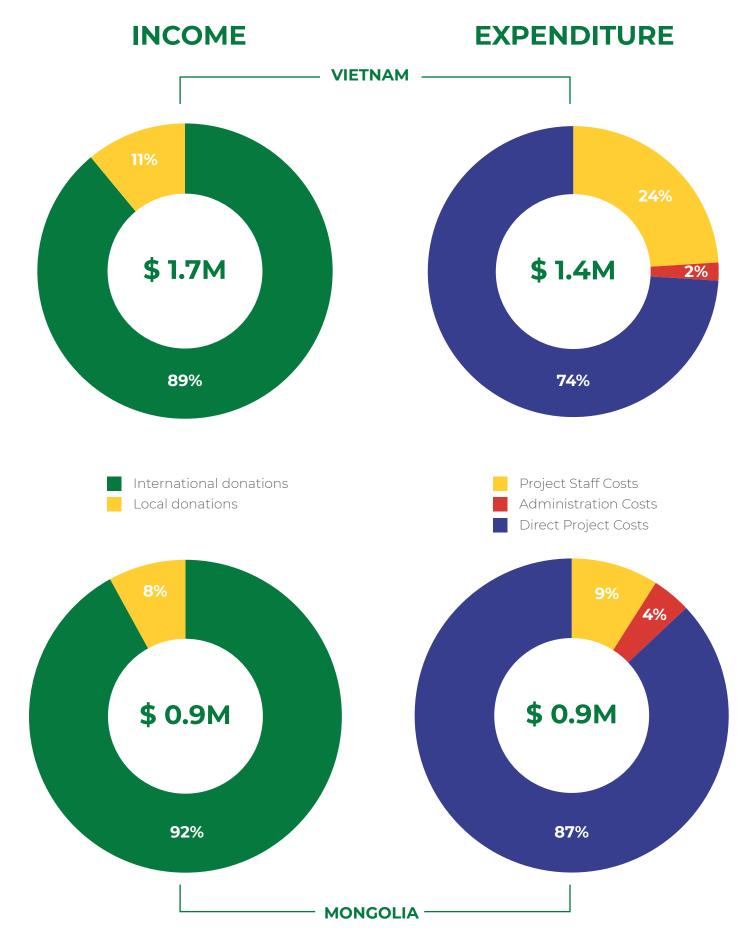


## Fundraising – CNCF Partner Offices

Our partner fundraising chapters are responsible for fundraising and building and maintaining relationships with donors and supporters globally and who support our two operational centres in Vietnam and Mongolia by raising funds and administering local child sponsorship applications These offices rely heavily on the support of volunteers, and operate under their own local jurisdiction, with their own charity registration number and have appointed boards that oversee local governance and fundraising Thank you to our partners offices, respective Boards, our volunteers and interns, and especially our generous donors and supporters for their contributions in 2021.

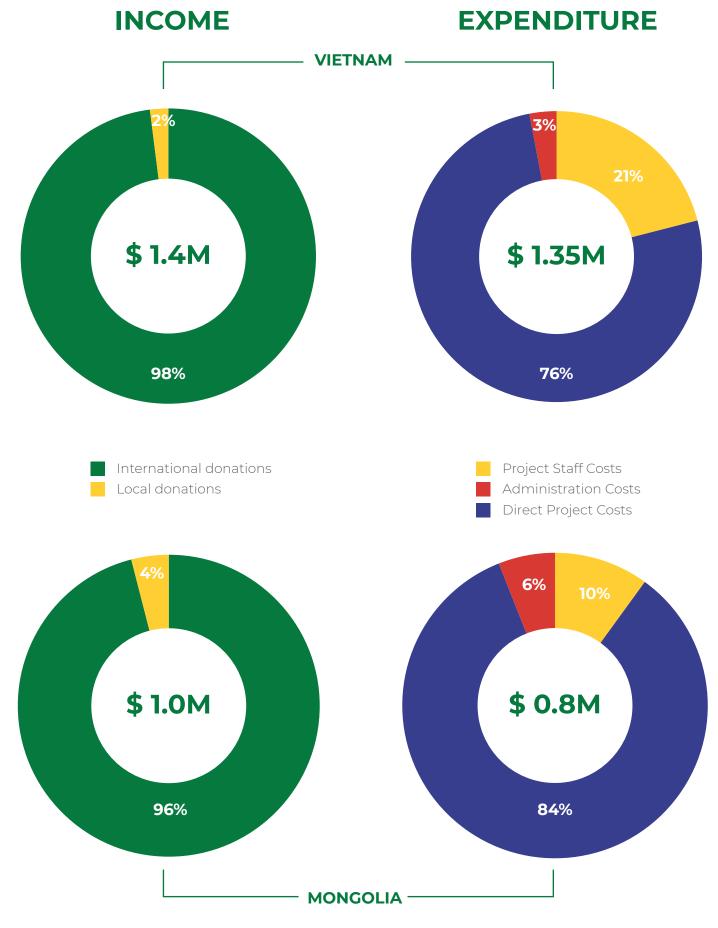


# **2021 CNCF PROJECT OPERATIONS**



CNCF Group audit statement in progress at time of publishing.

# **2020 CNCF PROJECT OPERATIONS**





# **CNCF BOARDS OF DIRECTORS**

#### **INTERNATIONAL BOARD**

Mark Devadason Michael Lonergan Christine Cameron Andy Robinson Brian Moss

#### Chairman Finance & Audit Legal & Risk Risk Management Fundraising Director

- Thomas Noble Erik Davies Helenita Noble Trinh Son
- Director Director Director Director

#### AUSTRALIA

- Greg Sugars Mark Devadason Mike Lonergan Christophe Delorme John Nguyen Andy Lake
- Chairman Director Director Director Director Finance Director

#### IRELAND

- Orla Brenan Jean Murtagh Dr John Gaffney Ebha Mc Mcmahom Brendon Perry Monica Kelly
- Chairperson Director Director Director Director Treasurer/Secretary

#### FRANCE

- Karine Dalle Eric Fiat Caroline Faraud Jean-Antoine Bouchez
- Chairwoman General Secretary Treasurer Director

#### **UNITED KINGDOM**

- Thomas Ward Shane Bannerton Beata Ogmore Kate Greer Karen Pocock
- Chairman Finance & Audit Treasurer Director Director

#### **UNITED STATES**

- Chris Mikosh Edward O'Connor William Georgiades Angela Hsu Rachel Malet
- Chairman Director Director Director Director

#### HONG KONG

Brian MossChairmanSimon PageDirectorOlivier DangDirectorLouise FinlayDirectorSandra BurgessDirectorEileen O'ConnellDirectorLesley-Anne K. ThadaniDirectorAnn ChanSecretary

# **CONTACT US**

We welcome requests for information and feedback on our work. If certain information cannot be disclosed for reasons such as child protection, security, or confidentiality, we will provide reasons for non-disclosure. Both our operational centres in Vietnam and Mongolia welcome visitors who want to see our work first-hand.

To minimise the impact on our staff and the children in our care, we ask that visitors make appointments in advance and adhere to our Code of Conduct, which stresses child protection and safety and cultural sensitivity. Visitors receive the Code of Conduct via email prior to their visit. In accordance with CNCF's open-door policy, all members of the community are welcome to drop by our partner offices at any time within business hours to talk to a member of our team about our humanitarian work and our administrative processes.

#### MONGOLIA OPERATIONS

- PO Box 2150
  Ulaanbaatar 2112 13
  Mongolia
- +976 11 329866
- 🙊 mongolia@cncf.org

Registration No. 1036025 issued by Ministry of Foreign Affairs Mongolia

#### FRANCE

- Association Christina Noble
  Château Ouvrier
  5 Place Marcel Paul
  75014 PARIS
- (= +33 (0) 6 47 18 76 39
- ▲ france@cncf.org

#### HONG KONG

- Level 8, Cambridge House, 979 King's Road, Quarry Bay, Hong Kong Work Space Sponsored By THE EXECUTIVE CENTRE
- +852 3750 7771



Registered Charity No.: 91/4639

#### VIETNAM OPERATIONS

- 38 Tu Xuong Street District 3, HCMC, Vietnam
- +84-8-39326484
- +84-8-39327276
- 🙊 vietnam@cncf.org

Registration No. 68/ CNV-VPDA issued by Ministry of Foreign Affairs Vietnam

#### IRELAND

- 22 South Frederick Street Dublin 2, Ireland
- 353 1 645 5555
- ireland@cncf.org

Registered Charity No: CHY12636

#### UNITED KINGDOM

- 38 Deodar Road London SW15 2NN United Kingdom
  - +207 381 8550
- 🙊 uk@cncf.org

Registered Charity No.: 1007484

## AUSTRALIA & NEW ZEALAND

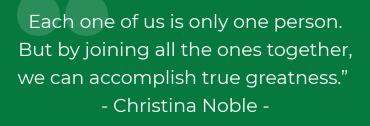
- 📚 GPO Box 2767, Sydney
- 🙊 australia@cncf.org
  - Registered Charity and Incorporated Association: No. A003961916

#### ITALY

- Christina Noble
  Children's Foundation Italia
  APS Via San Maurizio
  186 10073 Ciriè (To) Italia
- (🖷 +39 351 81 600 26
- 🙊 italia@cncf.org

#### **UNITED STATES**

- c/o O'Dwyer & Bernstien LLP
  52 Duane Street,
  Paul O'Dwyer Way,
  New York,
  NY 10007
  United States
- 🙊 usa@cncf.org
  - Registered Charity No.: 39694



#### CHRISTINA NOBLE CHILDREN'S FOUNDATION

0

R

#### Vietnam:

- 💡 38 Tu Xuong Street, District 3, HCMC
- (= (+84) 283 932 6484

#### Mongolia:

• Gerel Centre, 1/4 Jigjidjav Street, Ulaanbaatar 15160

Smill

Happi

0.000

O

0

skings

(= (+976) 11 315 611

- international@cncf.org
- ⊕ www.cncf.org
- G @ChristinaNobleChildrensFoundationInt
- ☑ @CNCF\_int
- in Christina Noble Children's FoundationInt